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**ARIZONA CORPORATION COMMISSION****SANDRA D. KENNEDY**1200 W. Washington
Phoenix, AZ 85007(602) 542-3933
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March 17, 2020

RE: COMMISSION INQUIRY INTO UTILITY PREPARENESS PLANS TO ENSURE
SAFE AND RELIABLE OPERATIONS DURING THE COVID-19.
(DOCKET NO. AU-00000A-20-0050)

All Regulated Utilities:

During the Special Open Meeting held on March 16, 2020, there was much discussion regarding contingency plans. I specifically asked the Utilities Division Director, Elijah Abinah, whether the regulated utilities have existing contingency tariffs that the utilities could rely upon in emergency situations like the current COVID-19 pandemic or other similar scenarios.

This letter is to request your response to the question I posed to Mr. Abinah:

1. Does your utility have a contingency tariff for emergency situations currently in place?
2. If so, what are the provisions of the contingency tariff?
3. If not, would your utility consider proposing a contingency tariff in its next rate case filing?

In addition to the above questions, please detail for the Commissioners all efforts that have been made to provide communications and all relevant information to the non-english speaking community.

Thank you for your cooperation.

Sincerely,

A handwritten signature in blue ink that reads "Sandra D. Kennedy".

Sandra D. Kennedy
Commissioner