July 2, 2015

To: Docket Control

RE: Arizona Public Service – Customer Comments
Docket No. E-01345A-13-0248

Please docket the attached ___35____ customer comments OPPOSING a rate increase.

metering changes.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services
### ARIZONA CORPORATION COMMISSION

#### UTILITY COMPLAINT FORM

<table>
<thead>
<tr>
<th>Investigator:</th>
<th>Carmen Madrid</th>
<th>Phone:</th>
<th>Fax:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Priority:</strong></td>
<td>Respond Within Five Days</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Opinion No:</strong></th>
<th>2015 - 122977</th>
<th><strong>Date:</strong></th>
<th>6/29/2015</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Complaint Description:</strong></td>
<td>19Y Net Metering 08A Rate Case Items - Opposed</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th><strong>Complaint By:</strong></th>
<th>Gloria Korpi</th>
<th><strong>Contact Name:</strong></th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Account Name:</strong></td>
<td>Gloria Korpi</td>
<td><strong>Home:</strong></td>
<td>(000) 000-0000</td>
</tr>
<tr>
<td><strong>Street:</strong></td>
<td>n/a</td>
<td><strong>Work:</strong></td>
<td>(000) 000-0000</td>
</tr>
<tr>
<td><strong>City:</strong></td>
<td>n/a</td>
<td><strong>CBR:</strong></td>
<td></td>
</tr>
<tr>
<td><strong>State:</strong></td>
<td>AZ</td>
<td>Zip: 00000</td>
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</tbody>
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<table>
<thead>
<tr>
<th><strong>Utility Company:</strong></th>
<th>Miscellaneous Electric</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Division:</strong></td>
<td>Electric</td>
</tr>
<tr>
<td><strong>Contact Phone:</strong></td>
<td>(000) 000-0000</td>
</tr>
</tbody>
</table>

**Nature of Complaint:**

From: Gloria Korpi [mailto]
Sent: Sunday, June 28, 2013 4:11 PM
To: Utilities Div - Mailbox

Dear Utility Division,

Who are you representing? Only uninformed or self interest groups would even think about NOT supporting clean, accessible energy sources.

Sincerely,

Gloria Korpi
*End of Complaint*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

*End of Comments*

**Date Completed:** 6/29/2015
Dear Commissioners:

I am currently installing Solar at my residence which will cover my electrical needs and provide extra power that APS will not need to generate from other sources. Today, The Google News site reported that APS wants to quadruple the current charges for connecting to their power grid and that they intend to request a larger fee next year. The APS website and mailings frequently express their commitment to Solar. At the same time they are doing all they can to kill the solar option for Arizona Home Owners by incremental rate increases and threatening larger rate hikes in the future. I am a realist and understand that APS needs a fair reimbursement to cover the cost of generating and transporting power. I am willing to pay my share if I can have reasonable assurances that the price is fair and has some predictability. I believe APS has a strategy to build uncertainty into the marketplace that will dissuade homeowners, like myself, from switching to solar energy.

Based on current news events, I recognize that some members of your commission appear to represent APS, not the voters and citizens of Arizona. As an Arizona homeowner, I am asking the commission to put aside its biases and cronyism and perform a fair and thorough consideration of the APS rate hike request. I also want to remind the Commission and APS that their future success may rapidly disappear as home centered generation and power storage systems become more affordable and the technology improves. APS should consider what their future business model will look like and how they can join the transition to alternative power generation instead of fighting the future reality like the coal industry is doing today. If APS had a forward leaning strategy for the future, I would be buying my solar system from APS, not another vendor.

Sincerely,
Your constituent
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Opinion noted and filed in Docket No. APS: E-01345A-13-0248
*End of Comments*

Date Completed: 6/29/2015

Opinion No. 2015 - 122973
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: 

Fax: 

Priority: Respond Within Five Days

Opinion No. 2015 - 122972 Date: 6/29/2015

Complaint Description: 19s Solar 08A Rate Case Items - Opposed

First: Last: Henry Harding

Account Name: Henry Harding Home: (000) 000-0000

Street: n/a Work: (000) 000-0000

City: n/a CBR: 

State: AZ Zip: 00000

Utility Company: Miscellaneous Electric

Division: Electric Contact Phone: (000) 000-0000

Contact Name: Unknown

Nature of Complaint:
From: Henry Harding [mailto:
Sent: Friday, June 26, 2015 2:15 PM
To: Utilities Div - Mailbox

Dear Utility Division,

I am a resident of Phoenix and am appalled at the attempt by APS and SRP to monopolize the energy industry in this region. Unfortunately they want to provide all the power from their sources located way outside of Phoenix, which does not allow for intrinsic security for the entire system. By having rooftop solar we are one the one hand producing energy and securely while on the other hand reducing the need for energy by shading the rooves of the houses that have them. In my attic I have seen a 30 degree reduction of the temperature, which is without total coverage of my roof. Imagine the energy cost savings. If our leaders in this area were all knowledgeable of the effect of the heat bubble we have created in this Valley of the Sun and did something about it all of electrical cost would be reduced.

I am against this move to centralize energy production

Sincerely,

Henry Harding

*End of Complaint*

Utilities' Response:

.

Investigator's Comments and Disposition:
*End of Comments*

Date Completed: 6/29/2015

Opinion No. 2015 - 122972
Investigator: Deb Reagan

Priority: Respond Within Five Days

Complaint Description: 19Y Net Metering

First: Eric

Last: Whitley

Account Name: Eric Whitley

Street: n/a

City: n/a

State: AZ Zip: n/a

UtiliGCompanv. Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Nature of Complaint:


Customer sent the following -


Dear Utility Division,

Why should any one have to pay for free sun light?...Solar systems are not free, it is like Desiel,which is a wast product! The greedie get richer and richer, so the hard working have topay 10 times as much as they should!!!!!!!

Why don't do what you said you would do?

Sincerely,

Eric G Whitley

*End of Complaint*

Utilities' Response:


Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

*End of Comments*

Date Completed:
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan
Phone: 
Fax: 
Priority: Respond Within Five Days

Opinion No. 2015 - 122960
Date: 6/26/2015

Complaint Description: 19Y Net Metering
N/A Not Applicable

First: Sandra Norman
Last: Honyaoma

Account Name: Sandra Norman Honyaoma
Street: n/a
City: n/a
State: AZ Zip: n/a

Utility Company: Miscellaneous Electric
Division: Electric
Contact Name: Unknown
Contact Phone: (000) 000-0000

Nature of Complaint:

Customer sent the following -

Dear Utility Division,

Consider this memo as a reminder that we the, consumers of electrical services provided by APS expect you, the members of the corporation commission to honor your word. You committed not to allow utilities to charge rates for solar power until said rates could be established during a rate hearing. Please do not single out solar users to break your word and give utility companies an opportunity to take unfair advantage which they surely will.

Sincerely,

Sandra Norman Honyaoma
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Comments entered for the record and filed with Docket Control.
*End of Comments*
Investigator: Deb Reagan

Priority: Respond Within Five Days

Opinion No. 2015 - 122959 Date: 6/26/2015

Complaint Description: 19Y Net Metering
N/A Not Applicable

First: Last: Ronny Bolsega

Account Name: Ronny Bolsega
Street: n/a
City: n/a
State: AZ Zip: n/a

Utility Company: Miscellaneous Electric
Division: Electric
Contact Name: Unknown
Contact Phone: (000) 000-0000

Nature of Complaint:


Customer sent the following -


Dear Utility Division,

I do not believe the Utility companies should be asking for a fee or tax to consumers with owned Solar Energy. That's completely ludicrous and should be a crime. It's completely up to the independent individual of how they want to power their own house or building for that matter.

Sincerely,
Ronny Bolsega
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Comments entered for the record and filed with Docket Control.
*End of Comments*

Date Completed: 6/26/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122959
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan
Phone:            Fax:            

Priority: Respond Within Five Days

Opinion No. 2015 - 122958 Date: 6/26/2015
Complaint Description: 19Y Net Metering
                        N/A Not Applicable

First: Daphne            Last: Coulter

Complaint By:            
Account Name: Daphne Coulter
Street: n/a
City: n/a
State: AZ Zip: n/a

Utility Company: Miscellaneous Electric
Division: Electric
Contact Name: Unknown
Contact Phone: (000) 000-0000

Nature of Complaint:

Customer sent the following -


Dear Utility Division,

The AZ utility companies have been raising rates for years, and now they want to shut down Solar Energy? Why? Because they don't like Solar Energy competition!

Too bad, I think APS is being greedy. Are they really willing to anger their customers...well they have succeeded by angering me!

I have lived in AZ for 25 years, and I even vote as often as possible.

Sincerely,

Daphne Coulter
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Comments entered for the record and filed with Docket Control.
*End of Comments*

Date Completed: 6/26/2015

Opinion No. 2015 - 122958
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez Phone:

Priority: Respond Within Five Days

Opinion No. 2015 - 122950 Date: 6/26/2015

Complaint Description:
19Y Net Metering
08A Rate Case Items - Opposed

First: Daisy
Last: Anderson

Account Name: Daisy Anderson Home: (000) 000-0000
Street: email address Work:
City: Phoenix CBR:
State: AZ Zip: 85000 is: E-Mail

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.
Division: Electric

Contact Name: Contact Phone:

Nature of Complaint:

Dear Utility Division,

Do what you promised!!!

Sincerely,

Daisy Anderson
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
6/26
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
*End of Comments*

Date Completed: 6/26/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Richard Martinez          Phone:          Fax:
Priority: Respond Within Five Days

Opinion No. 2015 - 122954          Date: 6/26/2015

Complaint Description: 19Y Net Metering
                      08A Rate Case Items - Opposed

First: Jim               Last: Stack

Complaint By: Jim Stack
Account Name: Jim Stack
Home: (000) 000-0000
Street: email address
City: Phoenix
State: AZ Zip: 85001

Utility Company: Sulphur Springs Valley Electric Cooperative, Inc.
Division: Electric
Contact Name: 
Contact Phone: 

Nature of Complaint:

Dear Utility Division,

Stick to your word and the tenant of your job as a AZCC regulator. Regulate the Monopoly Power companies. Hold them to the law and be fair and honest.

Sincerely,

Jim Stack
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
6/26
Emailed to the Phoenix ACC office for docketing.
FILE CLOSED.
*End of Comments*

Date Completed: 6/26/2015

Opinion No. 2015 - 122954
Dear Utility Division,

Why is it so difficult for APS to just charge a $10-15 grid fee to all customers connected to the grid? All customers using the grid would pay this flat fee regardless of how much energy they use and whether or not they have solar. This is fair and simple and no one can complain that they are being discriminated against.

Sincerely,

Chris Huie

*End of Complaint*

Utilities' Response:

*End of Comments*

Date Completed: 6/25/2015

Opinion No. 2015 - 122936
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez
Phone:
Fax:

Priority: Respond Within Five Days

Opinion No. 2015-122841

Date: 6/18/2015

Complaint Description:
- 19Y Net Metering
- 08A Rate Case Items - Opposed

First: Randy
Last: Dunton

Account Name: Randy Dunton
Home: (000) 000-0000

Street: n/a
Work:

City: n/a
CBR:

State: AZ Zip: n/a
is:

Utility Company: Miscellaneous Solar
electric/solar

Contact Name: N/A
Contact Phone: (000) 000-0000

Nature of Complaint:


Dear Utility Division,

as we all know solar energy is our long term path to a sustainable future, there are no other options. The utilities are waging a war on solar with special discriminatory rates determined outside the proper venue, this needs to be discussed using established procedures; rate cases. All the while the important states like California & Hawaii are increasing the RPS, and have strong government support for solar - with the resulting increase in jobs and cleaner environment, as well as showing sustainable leadership. Sadly Arizona looks to the rest of the nation as the most unfriendly state for solar. This will impact jobs and new business development. Time to put the utilities on a leash and get them in line with the interests of the people. Change is hard, yet it is inevitable, time to embrace change and support solar.

Sincerely,

Randy Dunton

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Noted and filed for the record in Docket Control.

*End of Comments*
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/18/2015

Opinion No. 2015 - 122841
**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

**Investigator:** Jenny Gomez  
**Phone:**  
**Fax:**

**Priority:** Respond Within Five Days

<table>
<thead>
<tr>
<th>Opinion No.</th>
<th>2015 - 122838</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date:</td>
<td>6/18/2015</td>
</tr>
</tbody>
</table>

**Complaint Description:**
- 19Y Net Metering
- 08A Rate Case Items - Opposed

**Complaint By:** William Whitlock
**Account Name:** William Whitlock

**Street:** n/a
**City:** n/a
**State:** AZ  
**Zip:** n/a

**Utility Company:** Miscellaneous Solar  
**Division:** electric/solar
**Contact Name:** N/A  
**Contact Phone:** (000) 000-0000

**Nature of Complaint:**


Dear Utility Division,

STAY OUT OF OUR SOLAR WORLD. You HAVE BEEN BOUGHT AND PAID FOR BY APS DARK MONEY. GO SOMEWHERE ELSE.

Sincerely,
William Whitlock

"End of Complaint"

**Utilities' Response:**

**Investigator's Comments and Disposition:**
Noted and filed for the record in Docket Control.

"End of Comments"

**Date Completed:** 6/18/2015

**Opinion No.** 2015 - 122838
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez
Phone: 
Fax: 

Priority: Respond Within Five Days

Opinion No. 2015 - 122842
Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First: Skip
Last: Haven

Account Name: Skip Haven
Home: (000) 000-0000
Work: 
CBR: 
is:

Street: n/a
City: n/a
State: AZ Zip: n/a

Utility Company: Miscellaneous Solar
Division: electric/solar
Contact Name: N/A
Contact Phone: (000) 000-0000

Nature of Complaint:


Dear Utility Division,

I purchased solar for two reasons: to save money and help the environment. Raising my rates outside of established procedures is against the American way, and is contrary to the idea of conservation in the first place.

I am opposed to an illegal rate hike, and you should be too.

Sincerely,
Skip Haven
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.
*End of Comments*

Date Completed: 6/18/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez
Phone: 
Fax: 

Priority: Respond Within Five Days

<table>
<thead>
<tr>
<th>Opinion No.</th>
<th>2015 - 122843</th>
</tr>
</thead>
<tbody>
<tr>
<td>Date</td>
<td>6/18/2015</td>
</tr>
<tr>
<td>Complaint Description:</td>
<td>19Y Net Metering 08A Rate Case Items - Opposed</td>
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<tr>
<td>First:</td>
<td>Howard E.</td>
</tr>
<tr>
<td>Last:</td>
<td>Jones</td>
</tr>
<tr>
<td>Account Name:</td>
<td>Howard E. Jones</td>
</tr>
<tr>
<td>Home:</td>
<td>(000) 000-0000</td>
</tr>
<tr>
<td>Work:</td>
<td></td>
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<td>Zip:</td>
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<td>Utility Company:</td>
<td>Miscellaneous Solar</td>
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<tr>
<td>Division:</td>
<td>electric/solar</td>
</tr>
<tr>
<td>Contact Name:</td>
<td>N/A</td>
</tr>
<tr>
<td>Contact Phone:</td>
<td>(000) 000-0000</td>
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Dear Utility Division,

You have been elected to protect the residents of Arizona from unfair fees and taxes levied on us by companies such as APS. Please keep this in mind when deliberating on unnecessary (unwarranted, unjust) solar fees. No decision should be made until APS submits for its 2016 Rate Hearing Case. At that time it will be appropriate for ACC to consider if, in fact, any changes to the current solar fee is necessary.

This bits and pieces approach to taxing solar customers is unfair and without basis.

I respectfully request that the commissioners postpone any solar based decisions until the 2016 rate hearing.

Please remember you have been elected by the people as our voice of reason and protection.

Sincerely,
Howard E Jones

Sincerely,
Howard E Jones

*End of Complaint*

Utilities' Response: 
Investigator's Comments and Disposition:
Noted and filed for the record in Docket Control.
*End of Comments*

Date Completed: 6/18/2015

Opinion No. 2015 - 122843
### ARIZONA CORPORATION COMMISSION
### UTILITY COMPLAINT FORM

**Investigator:** Jenny Gomez  
**Phone:**  
**Fax:**

**Priority:** Respond Within Five Days

<table>
<thead>
<tr>
<th>Opinion No.</th>
<th>2015 - 122845</th>
<th>Date: 6/18/2015</th>
</tr>
</thead>
</table>
| Complaint Description: | 19Y Net Metering  
| | 08A Rate Case Items - Opposed |
| **First:** | Daisy |
| **Last:** | Anderson |
| **Account Name:** | Daisy Anderson |
| **Street:** | n/a |
| **City:** | n/a |
| **State:** | AZ  
| | Zip: n/a |
| **Utility Company:** | Miscellaneous Solar |
| **Division:** | electric/solar |
| **Contact Name:** | N/A |
| **Contact Phone:** | (000) 000-0000 |

**Nature of Complaint:**


Dear Utility Division,

Stick to your word!

Sincerely,
Daisy Anderson

*End of Complaint*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control.

*End of Comments*

**Date Completed:** 6/18/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez
Phone: 
Fax: 

Priority: Respond Within Five Days

Opinion No. 2015 - 122829 Date: 6/18/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First: Carolyn Last: Knowlton

Account Name: Carolyn Knowlton Home: (000) 000-0000
Street: n/a Work:
City: n/a CBR:
State: AZ Zip: n/a is:

Utility Company: Miscellaneous Solar Division: electric/solar
Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:


Dear Utility Division,

Attention to elected ACC members. I have two properties with solar energy. I was promised at the time that I was 'Grandfathered in' in references to pay rate hikes etc. Then you changed that and I have 10 years only. Please don't go back on your word again. I am paying attention on who votes what and I will vote accordingly in the next election.

Respectfully
carolyn knowlton
yuma az
Sincerely,
carolyn knowlton
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Noted and filed for the record in Docket Control. Closed
*End of Comments*
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/18/2015

Opinion No. 2015 - 122829
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone: 
Fax: 

Priority: Respond Within Five Days

Opinion No. 2015-122828  Date: 6/18/2015

Complaint Description:
19Y Net Metering
08A Rate Case Items - Opposed

First: Last: G & V McMullen

Complaint By: G & V McMullen

Account Name: G & V McMullen
Home: (000) 000-0000

Street: n/a
Work: 

City: n/a
CBR: 

State: AZ Zip: n/a

Utility Company: Miscellaneous Solar
electric/solar
Contact Name: N/A
Contact Phone: (000) 000-0000

Nature of Complaint:


Dear Utility Division,

Arizona Corporation Commission, please stick to your word, and only discuss solar rates in the proper venue - a rate case

Sincerely,
G & V McMullen

*End of Complaint*

Utilities' Response:


Investigator's Comments and Disposition:
Noted and filed for the record in Docket Control. Closed

*End of Comments*

Date Completed: 6/18/2015

Opinion No. 2015-122828
**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

<table>
<thead>
<tr>
<th>Opinion No.</th>
<th>2015 - 122729</th>
</tr>
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<tbody>
<tr>
<td>Date:</td>
<td>6/11/2015</td>
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</table>

**Complaint Description:**
- 19Y Net Metering
- 08A Rate Case Items - Opposed

**Complaint By:**
- First: Victor
- Last: Bain

**Account Name:**
- Victor Bain

**Street:**
- n/a

**City:**
- n/a

**State:**
- AZ

**Zip:**
- n/a

**Utility Company:**
- Miscellaneous Solar

**Division:**
- electric/solar

**Contact Name:**
- N/A

**Contact Phone:**
- (000) 000-0000

**Customer sent the following -**

Dear Utility Division,

What is wrong with you greedy people? I'm ashamed that I even get to pay for your utility services. Get it together right for the people not your pockets...

Sincerely,

Victor Bain

*End of Complaint*

**Utilities' Response:**

Investigator's Comments and Disposition:

Comments entered for the record and filed with Docket Control.

*End of Comments*

**Date Completed:** 6/11/2015

**Opinion No.** 2015 - 122729
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid
Phone: 
Fax: 
Priority: Respond Within Five Days

Opinion No. 2015 - 122797
Date: 6/17/2015

Complaint Description: 19s Solar
08A Rate Case Items - Opposed

First: Mark
Last: Mulligan

Account Name: Mark Mulligan
Home: (000) 000-0000
Work: (000) 000-0000
CBR: 

Street: n/a
City: n/a
State: AZ Zip: 00000

Utility Company: Miscellaneous Solar
Division: electric/solar
Contact Name: N/A
Contact Phone: (000) 000-0000

Nature of Complaint:

***************OPINION**********

From: Mark Mulligan [mailto - Sent: Tuesday, June 16, 2015 7:57 PM
To: Utilities Div - Mailbox

Dear Utility Division,

If you let the utilities kill rooftop solar like SRP did without a proper rate case, we citizens will vote you out of your seat when you are up for re-election.

Sincerely,

Mark Mulligan
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
*End of Comments*

Date Completed: 6/17/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122797
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Deb Reagan Phone: Fax:

Priority: Respond Within Five Days

Opinion No. 2015 - 122730 Date: 6/11/2015

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First: Last:

Complaint By: James Weeder

Account Name: James Weeder Home:
Street: n/a Work:
City: n/a CBR:
State: AZ Zip: n/a

Utility Company: Miscellaneous Solar
Division: electric/solar
Contact Name: N/A Contact Phone: (000) 000-0000

Nature of Complaint:

Customer sent the following -

Dear Utility Division,

People are looking at clean renewable sources for power. They should not be penalized for the foresight that we need to change now before it is too late. The power companies profit from excess power generated by these panels. If you continue people will completely disconnect from the power grid, and as you should know this is now possible.

Sincerely,

James Weeder
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Comments entered for the record and filed with Docket Control.
*End of Comments*

Date Completed: 6/11/2015

Opinion No. 2015 - 122730
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Michael Buck
Phone: 
Fax: 
Priority: Respond Within Five Days

Opinion No. 2015 - 122656 Date: 6/5/2015

Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

First: Last: 
Linda Baugh

Complaint By: Linda Baugh
Account Name: N/A
Street: N/A
City: N/A
State: AZ Zip: N/A

Utility Company: Miscellaneous Solar
Division: electric/solar
Contact Name: n/a
Contact Phone: (000) 000-0000

Nature of Complaint:
E-01933A-15-0100

-----Original Message-----
From: Linda baugh
Sent: Thursday, June 04, 2015 6:35 PM
To: Utilities Div - Mailbox
0100 UNS:

Dear Utility Division,

no extra charges to solar customers!

Sincerely,

Linda baugh
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
6/5/15 Comments noted for the record. DOCKETED CLOSED
*End of Comments*

Date Completed: 6/5/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122656
Dear Commissioner,

We need a 2nd power choice that allows us to go green. We need change to help mother earth and solar is a choice. Don't raise rates and chase solar out of AZ.

Sincerely,

Cory Fricke

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

6/5/15 Opinion noted and filed in Docket No. E-01461A-15-0057 (TRICO); E-01575A-15-0127; (SSVEC); E-01345A-13-0248 (APS); E-0 1933A-15-0100 (TEP): closed

*End of Comments*

Date Completed: 6/5/2015

Opinion No. 2015 - 122649
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Richard Martinez  Phone: 5  Fax:
Priority: Respond Within Five Days

Opinion No. 2015 - 122624  Date: 6/3/2015
Complaint Description: 08A Rate Case Items - Opposed
19Y Net Metering

First: Marty  Last: Escarcega
Complaint By:  Account Name: Marty Escarcega
Street: email address  Home: (000) 000-0000
City: Tucson  Work:  CBR: 1
State: AZ  Zip: 85701  Is: E-Mail

Utility Company: Miscellaneous Solar
Division: Electric/Solar  Contact Name: n/a  Contact Phone: (000) 000-0000

Nature of Complaint:
Docket Nos. E-01461A-15-0057 (TRICO); E-01575A-15-0127 (SSVEC);
E-01345A-13-0248 (APS); E-01933A-15-0100 (TEP)

Dear Utility Division,

Please, encourage utilities to find away to subsidize solar panels for customers. This could allow each home
with solar to be a generator for the utility. DO NOT penalize customers for purchasing solar system.

Sincerely,
Marty Escarcega
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
6/03
Emailed to the Phoenix ACC office for docketing in all four dockets.

Docket Nos. E-01461A-15-0057 (TRICO); E-01575A-15-0127 (SSVEC);
E-01345A-13-0248 (APS); E-01933A-15-0100 (TEP)

FILE CLOSED.
*End of Comments*

Date Completed: 6/3/2015
Investigator: Tom Davis

Priority: Respond Within Five Days

Opinion No. 2015-122681 Date: 6/9/2015

Complaint Description: 19S Solar 08A Rate Case Items - Opposed

First: Last: valery Dubon

Account Name: valery Dubon Home: (000) 000-0000
Street: n/a Work: (000) 000-0000
City: n/a
State: AZ Zip: n/a is: E-Mail

Utility Company: Miscellaneous Solar
Division: electric/solar
Contact Name: n/a Contact Phone: (000) 000-0000

Nature of Complaint:

-----Original Message-----
From: valery Dubon
Sent: Tuesday, June 09, 2015 1:40 AM
To: Utilities Div - Mailbox

Dear Utility Division,

We want you to stick to your word or there will be legal consequences...We all fight you for years to come...solar is here to stay and lead the way for clean energy...help to build the future.

Sincerely,
valery Dubon

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Comments noted for the record and docketed. CLOSED.
*End of Comments*

Date Completed: 6/9/2015
Dear Utility Division,

Four utilities are trying to levy charges on solar customers outside of established procedures. Utilities shouldn't get special treatment to raise rates for solar. The fair process for discussing solar rates is in a rate case. All Commissioners, and APS, have stated that solar rates should be looked at in a rate case. The Commission should stick to their word and not let utilities raise rates outside of the proper venue.

Sincerely,

John Spall

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

6/17/15 DOCKETED FOR THE RECORD. CLOSED

*End of Comments*
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez
Fax: (520) 628-6559

Priority: Respond Within Five Days

<table>
<thead>
<tr>
<th>Opinion No.</th>
<th>Date</th>
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</thead>
<tbody>
<tr>
<td>2015 - 122823</td>
<td>6/18/2015</td>
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Complaint Description:
19Y Net Metering
08A Rate Case Items - Opposed

First: Last:

Complaint By: Marcella Lambert
Account Name: Marcella Lambert
Home: (000) 000-0000
Work:
City: n/a
State: AZ Zip: n/a

Utility Company: Miscellaneous Solar
electric/solar
Contact Name: N/A
Contact Phone: (000) 000-0000

Nature of Complaint:
************
To: Utilities Div - Mailbox

Dear Utility Division,

Please do not allow utility companies to charge solar users for anything more than the power they have actually consumed.

Sincerely,
Marcella LAMBERT

Utilities' Response:

Investigator's Comments and Disposition:
Noted and filed for the record in Docket Control. Closed

*End of Complaint*

Date Completed: 6/18/2015
Dear Commissioner,

APS couldn’t stress enough the importance of my going Solar, and now it seems the solar customers are being hounded because we do have solar.

Of course they are motivated by money, but it seems rotten that they hound us for doing what they proposed...going so,ar.

Sincerely,

Marlene Jacques

*End of Complaint*

**Utilities’ Response:**

*Noted and filed for the record in Docket Control. Closed*

*End of Comments*

Date Completed: 6/18/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez  Fax: (520) 628-6559

Priority: Respond Within Five Days

<table>
<thead>
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<th>Opinion No.</th>
<th>2015 - 122821</th>
<th>Date: 6/18/2015</th>
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<tbody>
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<td>19Y Net Metering 08A Rate Case Items - Opposed</td>
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<table>
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<tr>
<th>Complaint By:</th>
<th>Anna Enriquez-Robinson</th>
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<tr>
<td>First:</td>
<td>Anna</td>
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<tr>
<td>Last:</td>
<td>Enriquez-Robinson</td>
</tr>
<tr>
<td>Home:</td>
<td>(000) 000-0000</td>
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<tr>
<td>Work:</td>
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<tr>
<td>Contact Name:</td>
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</tr>
<tr>
<td>Contact Phone:</td>
<td>(000) 000-0000</td>
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</tbody>
</table>

Nature of Complaint:


Dear Utility Division,

Please use the proper venue!

Sincerely,

Anna Enriquez-Robinson  
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Noted and filed for the record in Docket Control. Closed  
*End of Comments*

Date Completed: 6/18/2015
Dear Commissioner,

Gentlemen / Ladies,

You have been elected to protect the residents of Arizona from unfair fees and taxes levied on us by companies such as APS. Please keep this in mind when deliberating on unnecessary (unwarranted, unjust) solar fees. No decision should be made until APS submits for it's 2016 Rate Hearing Case. At that time it will be appropriate for ACC to consider if, in fact, any changes to the current solar fee is necessary.

This bits and pieces approach to taxing solar customers is unfair and without basis.

I respectfully request that the commissioners postpone any solar based decisions until the 2016 rate hearing.

Please remember you have been elected by the people as our voice of reason and protection.

Frank Karsai Jr
frank.karsai@external.eni.com
623-433-9370

Sincerely,

Frank Karsai

*End of Complaint*
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities’ Response:

Investigator’s Comments and Disposition:
Noted and filed for the record in Docket Control. Closed
*End of Comments*

Date Completed: 6/18/2015

Opinion No. 2015 - 122819
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Priority: Respond Within Five Days

Fax: (520) 628-6559

Opinion No. 2015 - 122818

Date: 6/18/2015

Complaint Description:

First: Lynn

Last: Holzner

Account Name: Lynn Holzner

Home: (000) 000-0000

Street: n/a

Work:

City: n/a

CBR:

State: AZ

Zip: n/a

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket Control.

*End of Comments*

Date Completed: 6/18/2015

Opinion No. 2015 - 122818
Dear Utility Division,

I purchased a solar system because I wanted lower electric bills during our HOT summers. I know that what electricity I produce goes into the electric grid for Arizona and other states. Since I help furnish electricity I don't believe I should be taxed. My production with other home owners helps to keep SRP, APS and other companies from being forced to spend millions of dollars on new plants to meet the needs of their customers. PLEASE keep your promise not to tax homeowners with solar. Having coal fired production plants will only lead to worse air quality than we currently have.

Sincerely,

James Taylor

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

6/19/15: Entered for the record and docketed
*End of Comments*

Date Completed: 6/19/2015
Dear Utility Division,

I have recently learned that there are four utilities that are trying to levy additional charges for those of us who are solar customers. Further, they are attempting to do so outside of the accepted rate case procedure. Both APS and the Commission has stated that any changes of this kind should be considered within the rate case procedure.

I am especially concerned about this effort because any such additional taxes will discourage potential solar customers from going solar. The initial expense for a system (in our case, $22,000 after tax incentives and the APS rebate) is such that any additional costs to the resident or business will clearly discourage solar development in our state. In regard to solar energy users, we are only 5th in the country per capita. With our great sunny weather, we can be number one if solar customers are treated fairly by the utilities. Let's work together to make Arizona the first state in solar!

Sincerely,

Jayne Stake

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

6/19/15: Entered for the record and docketed

*End of Comments*
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/19/2015

Opinion No. 2015 - 122867
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Priority: Respond Within Five Days

Opinion No. 2015-122880

Date: 6/22/2015

Complaint Description: 19Y Net Metering
19S Solar

First: Rich

Last: Mason

Account Name: Rich Mason

Home: (000) 000-0000

Work:

CBR: r猛ason43@live.com

City: n/a

State: AZ

Street: n/a

Zip: n/a

Utility Company: Miscellaneous Electric

Division: Electric

Contact Name: Unknown

Contact Phone: (000) 000-0000

Nature of Complaint:


From: Rich Mason

Sent: Monday, June 15, 2015 2:22 PM

To: Utilities Div - Mailbox


Dear Utility Division,

Please stick to the ACC's previous word that no changes to current solar plans should be considered unless it is part of a rate case.

This bits an pieces approach to the regulations if not in the best interest of the people you were elected by to protect their rights.

Sincerely,

Rich Mason

Utilities' Response:

Investigator's Comments and Disposition:

docketed

*End of Comments*
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Date Completed: 6/22/2015

Opinion No. 2015 - 122880
**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

**Investigator:** Richard Martinez  
**Phone:** Fax: (520) 628-6559

**Priority:** Respond Within Five Days

<table>
<thead>
<tr>
<th>Opinion No.</th>
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</tr>
</thead>
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<tr>
<td>2015 - 122937</td>
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</table>

**Complaint Description:** 19Y Net Metering  
08A Rate Case Items - Opposed

**Complaint By:** Mark Rasmusson  
**Last:** Rasmusson  
**Address:**  
- **Street:**  
- **City:** Phoenix  
- **State:** AZ  
- **Zip:** 85000  
- **Home:** (000) 000-0000  
- **Email:**  
- **Work:**  
- **CBR:**  
- **Is:** E-Mail

**Utility Company:** Arizona Public Service Company  
**Division:** Electric  
**Contact Name:** For Assignment  

**Nature of Complaint:**  

Dear Utility Division,

Stick to your word. I pay APS to tell the truth. Not to lie.

Sincerely,

mark rasmusson  
*End of Complaint*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

6/25  
Emailed to the Phoenix ACC office for docketing.  
FILE CLOSED.  
*End of Comments*

**Date Completed:** 6/25/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter
Phone: 
Fax: 

Priority: Respond Within Five Days

Opinion No. 2015-122970 Date: 6/29/2015

Complaint Description:
- 08A Rate Case Items - Opposed
- 19S Solar

First: Tim
Last: Kosse

Account Name: Tim and Kate Kosse
Street: n/a
City: n/a
State: AZ
Zip: n/a

Utility Company: Miscellaneous Solar
Division: electric/solar
Contact Name: N/A
Contact Phone: (000) 000-0000

Nature of Complaint:

From: Kate Kosse
Sent: Wednesday, June 24, 2015 5:04 PM
To: Utilities Div - Mailbox

Dear Utility Division,

The least citizens should be able to expect from those in elected positions is to keep their promises. This isn't complicated. Review rate changes, including punitive ones against solar, as part of a rate case, not outside the normal process.

With respect,
Tim and Kate Kosse

Sincerely,
Kate Kosse

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Docketed
*End of Comments*