April 29, 2015

To: Docket Control

RE: Arizona Public Service - Customer Comments

Docket No. E-01345A-13-0248

Please docket the attached 6 customer comments OPPOSING a rate increase.

Customer comments can be reviewed in E-docket under the above docket numbers.

Filed by: Utilities Division – Consumer Services
**Arizona Corporation Commission**

**Utility Complaint Form**

**Investigator:** Jenny Gomez  
**Phone:**  
**Fax:**

**Priority:** Respond Within Five Days

<table>
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<tr>
<th>Opinion No.</th>
<th>Date: 4/29/2015</th>
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<td>2015 - 122150</td>
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**Complaint Description:** 08A Rate Case Items - Opposed  
19S Solar

**Complaint By:** Susan Arnold  
**First:** Susan  
**Last:** Arnold

**Account Name:** Susan Arnold

**Street:** n/a

**City:** n/a

**State:** AZ  
**Zip:** n/a

**Home:** (000) 000-0000

**Work:**

**CBR:**

**Is:** E-Mail

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:**

**Nature of Complaint:**

**DOCKET NO. E-01345A-13-0248**OPPOSE

------Original Message------

From: Susan Arnold

Sent: Tuesday, April 28, 2015 5:44 PM

To: Utilities Div - Mailbox

Subject: Solar rates

Dear Utility Division,

The Commission should stick to their word and not let utilities raise rates outside of the proper venue.

Sincerely,

Susan Arnold

*End of Complaint*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**

Noted and filed for the record in Docket Control.

*End of Comments*

**Date Completed:** 4/29/2015

**Opinion No.** 2015 - 122150
Investigator: Jenny Gomez

Phone: 

Priority: Respond Within Five Days

Opinion No. 2015 - 122149

Date: 4/29/2015

Complaint Description: 08A Rate Case Items - Opposed 19S Solar

First: Perry

Last: Kapadia

Account Name: Perry Kapadia

Home: (000) 000-0000

Street: n/a

City: n/a

State: AZ Zip: n/a

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone:

Nature of Complaint:

**DOCKET NO. E-01345A-13-0248**OPPOSE

-----Original Message-----
From: Perry Kapadia [mailto:
Sent: Tuesday, April 28, 2015 /:49 PM
To: Utilities Div - Mailbox
Subject: Please decrease the Solar rates

Dear Utility Division,

Kindly give more credit to generate solar electricity to households instead of charging them a fees/bill. Thx.

Sincerely,

Perry Kapadia

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

Noted and filed for the record in Docket.

*End of Comments*

Date Completed: 4/29/2015

Opinion No. 2015 - 122149
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez

Phone:  

Fax:  

Priority: Respond Within Five Days

Opinion No. 2015-122147

Complaint Description:
08A Rate Case Items - Opposed
19S Solar

First:  

Last:  

Complaint By:  

Cathy Della Penta

Account Name:  

Cathy Della Penta

Home: (000) 000-0000

Work:

CBR:

Is: E-Mail

Street:  

n/a

City:  

n/a

State:  

AZ Zip: n/a

Utility Company. Arizona Public Service Company

Division: Electric

Contact Name:  

For assignment

Contact Phone:  

Nature of Complaint:
DOCKET NO. E-01345A-13-0248 OPPOSE

-----Original Message-----
From: Cathy Della Penta [mailto:
Sent: Tuesday, April 28, 2015 7:54 PM
To: Utilities Div - Mailbox
Subject: Docket #15-0100 Solar Tariff

Dear Commissioner,

Ladies, Gentlemen and Commissioners:

It does not make sense for each utility to separately request to levy charges on solar customers. This is outside of established procedures. Why should utilities get special treatment in this manner?

All of the Commissioners, as well as APS, have stated that the proper venue to discuss the solar rates should be done in a rate case, and that would involve all 4 utilities being considered at one time. The rate case is a far more efficient use of your time. Please stand by your word.

I thank you for your time and consideration in this matter.

Sincerely,

Cathy Della Penta

*End of Complaint*

Utilities' Response:
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator's Comments and Disposition:
Noted and filed for the record in Docket.
*End of Comments*

Date Completed: 4/29/2015

Opinion No. 2015 - 122147
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez
Phone:  
Fax:  
Priority: Respond Within Five Days

Opinion No. 2015 - 122146  Date: 4/29/2015
Complaint Description: 08A Rate Case Items - Opposed 19S Solar

Complaint By: Laurie Velasquez
Account Name: Laurie Velasquez
First: Laurie  Last: Velasquez
Home: (000) 000-0000
Work:
CBR:
is: E-Mail
Street: n/a
City: n/a
State: AZ  Zip: n/a

Utility Company: Arizona Public Service Company
Division: Electric
Contact Name: For assignment
Contact Phone:

Nature of Complaint:
DOCKET NO. E-01345A-13-0248 OPPOSE

----- Original Message ----- 
From: Laurie Velasquez [mailto:
Sent: Tuesday, April 28, 2015 8:26 PM
To: Utilities Div - Mailbox
Subject: Taxing Solar Customers

Dear Commissioner,

There are procedures for raising rates. These include public hearings. I know that this seems like such an inconvenience for both the ACC and the utilities. Still, you could at least pay lip service to the law. Do not let utilities raise rates outside of the proper venue.

Sincerely,

Laurie Velasquez

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Noted and filed for the record in Docket.

Date Completed: 4/29/2015
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2015 - 122146
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Jenny Gomez
Phone: 

Priority: Respond Within Five Days

Opinion No. 2015 - 122145
Date: 4/29/2015

Complaint Description: 08A Rate Case Items - Opposed
19S Solar

Complaint By: Levi Williams
Account Name: Levi Williams
Street: n/a
City: n/a
State: AZ Zip: n/a

Utility Company: Arizona Public Service Company
Division: Electric
Contact Name: For assignment
Contact Phone: 

Nature of Complaint:
DOCKET NO. E-01345A-13-0248 OPPOSE

-----Original Message-----
From: Levi Williams [mailto:]
Sent: Tuesday, April 28, 2015 9:04 PM
To: Utilities Div - Mailbox
Subject: Please don't kill solar!

Dear Commissioner,

By passing this fee, this will put a huge damper on solar! Please do not kill solar and think about it before voting!

Sincerely,

Levi Williams

Utilities' Response:

Investigator's Comments and Disposition:
Noted and filed for the record in Docket.

Date Completed: 4/29/2015

Opinion No. 2015 - 122145
Dear Commissioner,

APS won't quit, will they? They keep trying to destroy solar. I am happy about your decision in 2013. I implore you to stop APS in their tracks. Do not approve their proposals that will negatively affect solar customers in any way. Thank you.

Sincerely,

Jared Gillespie

*End of Complaint*

Utilities' Response:

Noted and filed for the record in Docket.

*End of Comments*

Date Completed: 4/29/2015