TO: Congressman Ed Pastor

CC: Chairman Bob Stump, Commissioner Gary Pierce, Commissioner Brenda Burns, Commissioner Susan Bitter Smith, Commissioner Bob Burns

RE: Net Metering Costs to Non-Solar Customers (Docket No. E-01345A-13-0248)

I was very disappointed when I talked to a friend of mine who has installed solar panels and she wanted to know the difference in our electric bills. I was amazed at how much less her bill was than mine and that I am paying more to subsidize her.

This doesn't seem fair. Can you explain this to me? Why am I having to pay the difference for her? What can you do about this for the future? We can't continue carrying the load for people who have solar panels? If so, can I get help to have solar myself?

The 28 individuals below have the same or similar comments regarding the net metering cost shift solution:

1. William J. Nemeth
2. Pamela J. Holmgren
3. Frederick Malnaire
4. Chia Fried
5. Kathryn A. nemeth
6. Charleen Estril
7. Dalton Chandler
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

8. Marjorie Grosberg
9. Tamara Spencer
10. Janet Moss
11. Steven Manley
12. Mario Garcia
13. Arthur Escoto
14. Curtis Stubbs
15. Carolyn Bertschy
16. Jennie Ross
17. Robert Johnson
18. Frances Cuttill
19. Mark Davis
20. Coweta Love
21. Andrea Alagammai
22. John morgan
23. Ryan Vanotti
24. Larry Watson
25. William Warren
26. Thomas Vincent
27. Betty Pugh
28. Marjorie Hake

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

11/7/13: Entered for the record and docketed

CLOSED

*End of Comments*

Date Completed: 11/7/2013

Opinion No. 2013 - 113642