**OPEN MEETING AGENDA ITEM**

**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

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**InVESTigator:** Jenny Gomez  
**Phone:** 2013 NOV - 1 A Q 48  
**Fax:**

**Priority:** Respond Within Five Days

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**Opinion No.** 2013-113542  
**Date:** 10/31/2013

**Complaint Description:**

- 08A Rate Case Items - Opposed
- N/A Not Applicable

**Complaint By:**

- **First:** Jack  
- **Last:** Stewart

**Account Name:** Jack Stewart  
**Home:** (000) 000-0000

**Street:** n/a  
**Work:**

**City:** n/a  
**CBR:**

**State:** AZ  
**Zip:** n/a  
**E-Mail**

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**Utility Company:** Arizona Public Service Company  
**Division:** Electric  
**Contact Name:** For assignment  
**Contact Phone:**

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**Nature of Complaint:**

```
**************DOCKET NO. E-01345A-13-0248**************
OPPOSE
```

From: Jack Stewart [mailto:  
Sent: Wednesday, October 30, 2013 7:07 PM  
To: Utilities Div - Mailbox  
Subject: Fwd: Email to Public Utilities Commission

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```
Sent from my iPad

Begin forwarded message:
From: Jack Stewart  
Date: October 30, 2013 18:29:57 MST  
To: "  
Cc: "APS . Com" <APS . Com>  
Subject: Email to Public Utilities Commission  
This is another certified complaint regarding the gross overcharging for Electrical Power Service by APS , as sanctioned by this Commission !

Every effort will be expended to dethrone each and every existing Commissioner for failing to protect your constituents from APS’s rampant , abusive , excessive , and applied cost of service structure . Currently approved by the present Corporation Commission , now in office !

Your job is to establish and maintain a reasonable rate of return and controlled reasonable operations within each and every public utility under your jurisdiction , in the State of Arizona !  
The number of registered complaints filed against The Arizona Public Service (APS) Corp.
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Regarding their statewide excessive cost of service practices, screams for corrective measures and revised operations control measures that would comply with national standards for the service areas involved. This seated Commission, has failed their public, in performance of this one and only defined responsibility. They should be removed from office accordingly.

John Stewart
Arizona Citizen
*End of Complaint*

Utilities' Response:

Investigator’s Comments and Disposition:
Noted and filed for the record in Docket Control.
*End of Comments*

Date Completed: 11/1/2013

Opinion No. 2013 - 113542