October 22, 2013

To: Docket Control

RE: Arizona Public Service Company
Docket No. E-01345A-13-0248

Please docket the attached customer comments OPPOSED to the proposed net metering changes.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

**Investigator:** Tom Davis
**Phone:**

**Priority:** Respond Within Five Days

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<thead>
<tr>
<th>Opinion No.</th>
<th>2013 - 113370</th>
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<tbody>
<tr>
<td>Date:</td>
<td>10/22/2013</td>
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<tr>
<td>Complaint Description:</td>
<td>19Y Net Metering 08A Rate Case Items - Opposed</td>
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<tr>
<td>First:</td>
<td>Phillip</td>
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<tr>
<td>Last:</td>
<td>Marshall</td>
</tr>
<tr>
<td>Account Name:</td>
<td>Phillip Marshall</td>
</tr>
<tr>
<td>Street:</td>
<td>unknown</td>
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<tr>
<td>City:</td>
<td>Peoria</td>
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<tr>
<td>State:</td>
<td>AZ</td>
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<tr>
<td>Zip:</td>
<td>85383</td>
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<tr>
<td>Utility Company:</td>
<td>Arizona Public Service Company</td>
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<tr>
<td>Division:</td>
<td>Electric</td>
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<tr>
<td>Contact Name:</td>
<td>For assignment</td>
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<td>Contact Phone:</td>
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<td>Nature of Complaint:</td>
<td>OPPOSED E-01345A-13-0248 ELECTRIC</td>
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I have been preached to for years about going green and saving the environment. APS is trying to bully the consumers so they can make more money. Utility companies have been caught manipulating the power grid in southern California and Arizona so they can charge whatever they want for power. My neighbors having solar will not decrease the my power bills. Our bills keep going up no matter what. Don't let big business win again.

Thanks

Phillip Marshall
Peoria, AZ 85383
*End of Complaint*

**Utilities' Response:**

**Investigator's Comments and Disposition:**
10/22/13: Entered for the record and docketed

CLOSED
*End of Comments*

**Date Completed:** 10/22/2013

**Opinion No.** 2013 - 113370
I hope most people are concerned about Arizona Public Service wanting to charge solar customers extra for supporting renewable energy. It is now accepted by most people that global warming is real. Additional carbon dioxide and other greenhouse gases in the earth's atmosphere is causing the earth to heat up. As a result, areas like Phoenix might see temperatures as high as 130 degrees within the next century. This area might become inhabitable. Ecosystems will change. The ponderosa forests of northern Arizona will disappear. Sea levels will raise and slowly eat up coastal cities. Weather will become more severe. More hurricanes and tornados for example. Major ecosystems vital to our earth's oceans will be destroyed. All food sources vital to our existence will be affected.

As a result of global warming, major countries are adopting some sort of carbon exchange. Power companies which produce a major share of greenhouse gases will have to pay a penalty. The EPA created a cap and trade program. Each utility company has an assigned cap on how much carbon dioxide they can produce. The Federal Energy Management Program (FEMP) required energy companies to start using renewable energy. By 2013, at least 7.5% of their power has to be from a renewable energy source. When people put solar panels on their house, they are tied into the grid. They are considered part of that 7.5%. We are helping Arizona Public Service meet their cap.

Power companies produce around 40% of the carbon dioxide in United States. Around 40% of that power is produced by coal. Coal is the earth's worst source of carbon dioxide. We must stop global warming now. Replacing coal with renewable energy would put us into the ballpark of where we need to be. Using less oil or replacing oil eventually is also a goal. This is a world wide problem. The United States must be a leader in this effort. After all, we probably produce more than any one else.

Arizona public Service is right about solar customers paying less for line maintenance. Hybrid or electric cars do not pay their share of gas tax for highway maintenance. That car cost a lot more to buy. Putting solar on ones house is also quite expensive. In some cases, the saving will not cover the additional cost. That is not really our
goal. Saving our planet for future generations to enjoy is our goal. What APS has suggested is way out of line. I have solar on my house. I am saving around $100.00 a month. APS has suggested a $100.00 per month surcharge. I would save nothing. There are times whereas our solar produces excess power. That power is fed into the grid by the power lines. Our power is lowering their carbon cap which is saving them money. And they still want to charge us???

*End of Complaint*

Utilities' Response:

Investigator’s Comments and Disposition:
10/22/13: Entered for the record and docketed

CLOSED
*End of Comments*

Date Completed: 10/22/2013

Opinion No. 2013 - 113368
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Tom Davis
Phone: 
Fax: 

Priority: Respond Within Five Days

Opinion No. 2013-113369 Date: 10/22/2013

Complaint Description: 19Y Net Metering
08A Rate Case Items - Opposed

First: Steven Last: Winkleblech

Account Name: Steven Winkleblech Home: (000) 000-0000
City: Phoenix Work: (000) 000-0000
State: AZ Zip: 85083 -

Utility Company: Arizona Public Service Company
Division: Electric
Contact Name: For assignment

Nature of Complaint: OPPOSED E-01345A-13-0248 ELECTRIC

10/21/2013

Arizona Corporation Commission
1200 W. Washington St.
Phoenix, AZ 85007

Dear AZ Corporation Commission,

Thank you for the opportunity to express my support for NOT updating our state's net metering policies.

I am concerned the current net metering system should have been foreseen by APS and they are unfairly targeting their own customers due to their incompetence and/or lack of business acumen.

Please use your authority to ensure APS does not unfairly target those they are supposed to be serving due to their incompetence. Just because I chose to use solar doesn't mean I should have to pay for APS' inability to foresee the results of their boneheaded decisions.

Please take action on this important matter as soon as possible. Any delay will just extend these unfair policies.

Thank you,

Steven Winkleblech
Phoenix, Arizona 85083

*End of Complaint*
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Utilities' Response:

Investigator's Comments and Disposition:
10/22/13: Entered for the record and docketed
CLOSED
*End of Comments*

Date Completed: 10/22/2013

Opinion No. 2013 - 113369