**Arizona Corporation Commission**

Utility Complaint Form

**Investigator:** Al Amezcuva  
**Phone:** 602-250-2280  
**Priority:** Respond Within Five Days

**Opinion No.:** 2013-112431  
**Date:** 8/26/2013

**Complaint Description:** 08A Rate Case Items - Opposed  
N/A Not Applicable

**Complaint By:** Jim Peer  
**First:** Jim  
**Last:** Peer

**Account Name:** Jim Peer  
**Home:** (000) 000-0000

**Street:** n/a  
**Work:** (000) 000-0000

**City:** Sun City West  
**CBR:**

**State:** AZ  
**Zip:** 00000  
**is:** E-Mail

**Utility Company:** Arizona Public Service Company  
**Division:** Electric

**Contact Name:** For assignment  
**Contact Phone:** (602) 250-2280

**Nature of Complaint:**

From: Peer, James  
To: Utilities Div - Mailbox  
Subject: Net metering

I have a comment about the solar proposal to change net metering. APS, the State and even the President say we need to develop alternative energy sources. Yet when a tiny portion of APS customers (less than 2%) begin to use an alternative source, they say they must change the price structure to continue to make a profit. Apparently, if APS is using the alternative energy source and can make money off that, then it's a good idea. Please don't let any incentive be taken away from people using their own solar panels.

Jim Peer  
Sun City West, Az  
*End of Complaint*

**Utilities' Response:**

**Investigator's Comments and Disposition:**

Dear Mr. Peer,

Your recent email to the Arizona Corporation Commission was received and has been assigned to me for a response. I am a Consumer Analyst in the Utilities Division.

Your comments will be filed in Docket Control in the docket assigned to the APS Net Metering application. Copies will be provided to all Commissioners who will then have the opportunity to review your comments before making a decision in this matter. The Commissioners value comments from the public when making decisions regarding requests from the utilities.
The utilities must be able to support their requests with information provided to the Commissioners and Commission staff. This information is thoroughly reviewed by staff and staff makes its own recommendation to the Commissioners. The Commissioners make their decision at a meeting which is open to the public. They can approve, modify or decline staff's recommendation; approve, modify or decline the company's request; approve, modify or decline a settlement agreement or decide on application with elements of all the above.

You can follow this case on the Commission's website at www.azcc.gov using the e-Docket function.

Sincerely,

Alfonso Amezcua
Public Utilities Consumer Analyst
Utilities Division
AZ Corporation Commission

Comments entered for the record and filed with Docket Control. CLOSED.
*End of Comments*

Date Completed: 8/26/2013

Opinion No. 2013 - 112431
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Al Amezcua  
Phone:  
Fax:  

Priority: Respond Within Five Days

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<td>Date:</td>
<td>9/3/2013</td>
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Complaint Description:  
08E Rate Cases Items - In Favor  
N/A Not Applicable  

First: Donald  
Last: Mutziger  

Account Name: Donald Mutziger  
Home: (000) 000-0000  
Work: (000) 000-0000  

Street: Paulden  
City: Paulden  
State: AZ  
Zip: 86334

Utility Company: Arizona Public Service Company  
Division: Electric  
Contact Name: For assignment  

Nature of Complaint:  
9/3/13 Per Mr. Mutziger he SUPPORTS, Net Metering and REST rules. Net Metering solar services need to keep going on. Arizona needs the solar industry and we need to support our residents and local businesses.

We are watching. This is our way of fighting back Commissioners are voted into office and they could be voted out as well.  
*End of Complaint*

Utilities' Response:  

Investigator's Comments and Disposition:  
Comments noted for the record and docketed. CLOSED.  
*End of Comments*

Date Completed: 9/3/2013

Opinion No. 2013 - 112565
Dear Commissioners,

I am a voter and an APS customer. I am writing to urge you to protect net metering, docket #E-01345A-13-0248.

APS has proposed an aggressive tax on solar customers, either in the form of a radically reduced rate of payment for power sent back to the grid or a substantial charge to their monthly bill.

I support rooftop solar in our state as an important industry and a means for Arizonans to have a real energy choice. These proposed taxes will effectively end the residential solar industry in Arizona. Please vote to protect net metering in Arizona.

Sincerely,

Bonnie Snyder

Goodyear, AZ 85395

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Comments noted for the record and docketed it. CLOSED.

*End of Comments*

Date Completed: 8/28/2013
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Opinion No. 2013 - 112491