September 17, 2013

To: Docket Control

RE: Arizona Public Service Company
Docket No. E-01345A-13-0248

Please docket the attached 2 customer comments IN FAVOR of proposed net metering changes.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services
**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

<table>
<thead>
<tr>
<th>Investigator: Jenny Gomez</th>
<th>Phone:</th>
<th>Fax:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Priority: Respond Within Five Days</td>
<td></td>
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<thead>
<tr>
<th>Opinion</th>
<th>No.</th>
<th>2013 - 112845</th>
<th>Date: 9/17/2013</th>
</tr>
</thead>
<tbody>
<tr>
<td>Complaint Description:</td>
<td>19Y Net Metering</td>
<td>N/A Not Applicable</td>
<td></td>
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<table>
<thead>
<tr>
<th>First:</th>
<th>Last:</th>
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<tbody>
<tr>
<td>Rebekah</td>
<td>Friend</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>Account Name:</th>
<th>Rebekah Friend</th>
</tr>
</thead>
<tbody>
<tr>
<td>Street:</td>
<td>3117 North 16th Street</td>
</tr>
<tr>
<td>City:</td>
<td>Phoenix</td>
</tr>
<tr>
<td>State:</td>
<td>AZ</td>
</tr>
<tr>
<td>Zip:</td>
<td>85016</td>
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<table>
<thead>
<tr>
<th>Utility Company:</th>
<th>Arizona Public Service Company</th>
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</thead>
<tbody>
<tr>
<td>Division:</td>
<td>Electric</td>
</tr>
<tr>
<td>Contact Name:</td>
<td>For assignment</td>
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<th>Nature of Complaint:</th>
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<tr>
<td>**********DOCKET NO. E-01345A-13-0248</td>
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<tr>
<td>OPPOSE</td>
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</tbody>
</table>

From: Rebekah Friend [mailto:rfriend@azafclo.org]
Sent: Monday, September 16, 2013 3:02 PM
To: Utilities Div - Mailbox
Subject: Solar net metering needs to be fair for all Arizonans

Rebekah Friend
3117 North 16th Street
Phoenix, AZ 85016

September 16, 2013

Dear Arizona Corporation Commission,

Please reform the solar net metering system now. As more people add solar panels to their homes and businesses, the rules created years ago to encourage the practice are no longer viable and must be updated so that everyone pays their fair share for use of the electric grid.

Sincerely,
Rebekah Friend
*End of Complaint*

**Utilities' Response:**


**Investigator’s Comments and Disposition:**
ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Noted and filed for the record in Docket Control.
*End of Comments*

Date Completed: 9/17/2013

Opinion No. 2013 - 112845
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Priority: Respond Within Five Days

Opinion No. 2013 - 112836 Date: 9/17/2013

Complaint Description: 19Y Net Metering
N/A Not Applicable

First: Last:
John T. Soine

Complaint By: Account Name: John T. Soine
Street: Work: (000) 000-0000
City: Surprise CBR: Is:
State: AZ Zip: 85374

Utility Company. Arizona Public Service Company
Division: Electric
Contact Name: For assignment

Nature of Complaint: OPPOSED 345A-13-0248 ELECTRIC

It has come to my attention that APS wants to discontinue net metering for residential roof top solar installations. I have received a letter saying that I will be lease grandfathered in. I have also been told that my lease will not be transferable to anyone who buys my house before the end of the lease. When I bought my solar system I was assured that it would be transferable. I don’t think this is fair. The lease should be honored by APS for its full length. No buyer is going to want to take over the lease under the new programs APS is advocating. It just wouldn’t be financially feasible for them. They would probably have the solar turned off and all the environmental benefits would be lost. Please require APS to honor the full lease period even if ownership of that lease changes. Thank you for your considerations.

Sincerely,
John and Carole Soine
*End of Complaint*

Utilities’ Response:

Investigator’s Comments and Disposition:
9/17/13: Entered for the record and docketed

CLOSED
*End of Comments*

Date Completed: 9/17/2013