Dear Mr. Pierce:

I purchased a rooftop solar system in 2010 that began producing energy for APS on 4-15-10. Currently the newspaper, and other media are devoting space and time to stories regarding the fact that APS is loosing profitability and is desirous of seeking increases in rates. I recently received a letter from APS seeming to say a change would be coming for me, but not to worry they will take care of me. The information presented by all of these appears conflicting and confusing. I feel threatened that my reasons for going photovoltaic i.e. semi independence of the energy trend of cost increases in my golden years, helping the environment, and increasing the value of my home, may be minimized if not cancelled by a significant reduction in the credit I'll receive for the energy I produce for APS or a possible fee of $50 to $100 applied to my monthly account.

In the Arizona Lifestyle, August 2013 (the APS newsletter inserted with my bill) in an article titled Thousands Of Classrooms Powered By The Sun, they state, "With the help of the Arizona schools, by the end of 2013, APS will have nearly 750 megawatts of solar on its system, which is enough to serve 187,500 Arizona homes." How
many homes in Arizona are being served by current individual and business rooftop producers in Arizona? I expect the answer is greater than 187,000.

My expected breakeven point may not be until 2018. We took the risk and made the investment. I pay for the reverse meter and line fees. APS has not had to invest in new power generation to produce this electricity. We do not deserve to now be seen as the reason for loss of profit by APS. To me this is faulty logic, junk science, and down right unfair. It appears we have now gone from heroes to being the villains.

Kindly review the situation being contemplated by APS. Please treat us fairly so the impact of my investment as a seventy year old will continue to provide me with energy independence, energy cost stability, helping the environment and increase the value of my home.

Sincerely,
William Pokorny
"End of Complaint"

Utilities' Response:

Investigator's Comments and Disposition:
Noted and filed for the record in Docket Control
"End of Comments"

Date Completed: 8/30/2013

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