August 7, 2013

Roger Gacke
PO Box 211
Morristown, AZ 85342

Dear Roger,

I received the letter that you sent to me and would like to thank you for sharing your concerns about Net metering with me. The Commission has now received a proposal from APS regarding Net metering. Technical conferences have been held about this issue. The Commission will be holding public meetings on this proposal later this year. Scheduling of these meetings will be announced later this summer.

Your letter will be made a part of the public record. You can track the case’s activity by visiting the Commission’s eDocket website, http://edocket.azcc.gov/edocket/, and entering the docket number E-01345A-13-0248.

Please feel free to contact my office for more information at (602) 542-3625.

Sincerely,

Susan Bitter Smith
Commissioner
Arizona Corporation Commission
1300 W Washington
Phoenix, AZ 85007

Re: APS Net Metering changes

Dear Commissioner Bitter Smith,

I entered into an agreement with APS several years ago when I had a solar system installed on my residence. The decision to install the system was based on many factors which included federal and state tax credits as well as rebates from APS. The contractual agreement with APS included paying higher basic rates in consideration for the power purchasing program from APS. My decision was also based on the planned 25 year Life expectancy of the system. APS now wants to change that agreement by limiting their commitment to 20 years.

Do not allow APS to “Change their mind” regarding past agreements! APS in conjunction with and encouragement by the Corporation Commission actively sought residential customers to participate in the program. Now they want to change the rules of the game. Don’t let them change the rules after the game has started.

Sincerely yours,

Rogel Gacke
PO Box 211
Morristown, AZ 85342
rgacke@gmail.com
August 7, 2013

Neal Dederich
13821 N. 40th Ave.
Phoenix, AZ 85053

Dear Neal,

I received the letter that you sent to me and would like to thank you for sharing your concerns about Net metering with me. The Commission has now received a proposal from APS regarding Net metering. Technical conferences have been held about this issue. The Commission will be holding public meetings on this proposal later this year. Scheduling of these meetings will be announced later this summer.

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Sincerely,

Susan Bitter Smith
Commissioner
August 2, 2013

Dear ACC Commissioner:

I am concerned about APS and their plea for fairness concerning the Solar Industry.

Some History. In the late 80’s APS offered a lower rate to users who purchased a load controller. I paid the $600.00 plus $150.00 to have it installed. It worked, I did not keep track, but I probably about broke even. I was not to concerned because I felt I had made an investment that would increase my property value. WRONG, I was not allowed to pass the lower rate to the new homeowner.

Not only that, I was not allowed to take the controller with me to my next house. This rendered my investment worthless. Was that fair? I think NOT.

Now I am in a similar situation. My solar was turned on 6/24/13. I received a letter (copy enclosed) from APS grandfathering my unit.

The APS statement that current customers should not be significantly impacted by this change is defiantly misleading.

After a conversation with an APS representative what I suspected is true.

The insignificant change APS refers to would prohibit me from passing on my system under the present rules were I to sell my home. The new owners of my home would be subject to the new rules what ever they might turn out to be, thus severely affecting the value of my home.

When I signed the lease for solar I looked on this as an investment increasing the value of my property.

I ask in the spirit of fairness that my system and that of all the other early solar users be totally grand-fathered, without insignificant or any other changes.

You will be asked to make some very important decisions concerning this issue. When APS pleads for fairness please consider my plea for fairness.

Neal Dederich
13821 N. 40th Ave.
Phoenix, AZ 85053
neal.fourboyz@cox.net
602-978-8894
Dear Neal,

We have important information to share with our customers who plan to install rooftop solar systems.

Arizona Public Service recently filed a proposal with the Arizona Corporation Commission (ACC) that changes the way future owners of residential rooftop solar systems will be credited for the generation produced from their systems. I want to let you know what we are doing, why we are doing it and where you can go for more information.

First, and most important, APS believes customers who are in the process of installing rooftop solar systems, like you, should not be significantly impacted by this change. We asked you to "go solar" and you responded. Thank you for helping us to meet Arizona's goals for renewable energy.

We have proposed that current rooftop solar customers be "grandfathered" under today's net metering rules for 20 years. Though your solar system is not yet tied to the electrical grid, we have proposed a way for you to still be eligible for grandfathering if you meet the following criteria:

- Your signed installer contract and your interconnection application must be submitted to APS by October 15, 2013; and
- Your system must be installed within 180 days of reservation approval.

More details of this grandfathering proposal were included in our recent filing and are subject to change. To read through the details of our filing, please visit azenergyfuture.com.

Importantly, our filing only applies to residential customers and proposes no changes to commercial net metering customers. Commercial customers already fairly contribute to the fixed costs of the electrical grid.

Let me provide more background on the issue we're trying to address. When solar was just beginning in Arizona, solar systems were even more expensive than they are today, there were limited financing options, and the payback periods were very long. At that time, the ACC implemented the current net metering program to help customers adopt solar. And it worked. Since then, prices have dropped and new financing options make...
it easier for customers to add solar. We now need to evaluate those initial policies to ensure they are fair to all customers, solar and non-solar, for the long term.

And here's what we mean by fairness. Rooftop solar systems rely on the electrical grid, whether it’s at night, when it rains, on hot days when more power is needed to run air conditioners, to send excess energy back to the grid, and so on. The grid ensures that solar customers like you have the power you need, whenever you need it.

Current Arizona net metering rules allow solar customers to enjoy the benefits of a reliable grid around the clock, but at little to no cost. As more customers install solar, it becomes more important for all customers who use the grid to pay their fair share to keep it operating at all times. We’re trying to fix the problem now before it grows beyond repair.

Our proposal with the ACC contains two options and each allows rooftop customers to get fair credit for their solar energy while still paying their fair share for the costs of the grid. We also support an increase in upfront cash incentives for future customers who want the choice of rooftop solar.

And that’s because solar is important to us and our customers. APS has been a leader in solar energy for more than 60 years and we’ve committed more than $1 billion in solar projects throughout Arizona. We are proud that Arizona ranks first in solar per capita. APS has helped drive these results, ranking fourth among all U.S. utilities for solar installed in 2012.

We want this success to continue. Our goals with this proposal are to create a system that ensures all customers pay their fair share for the grid, protect customers who already have installed rooftop solar (or who are in the process of installing their solar systems), and preserve over the long term the choice of rooftop solar for future customers.

If you have questions, please call the APS Green Team at 602-216-0318 or toll-free at 800-659-8148.

Thank you for your time and continued commitment to solar energy.

Sincerely,

Barbara Lockwood
General Manager
APS Energy Innovation
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Thank you for your time and continued commitment to solar energy.

Sincerely,

Barbara Lockwood
General Manager
APS Energy Innovation
August 7, 2013

Harley & Judy Taylor
20176 N. 259th Ave.
Buckeye, AZ 85396-7221

Dear Harley & Judy,

I received the letter that you sent to me and would like to thank you for sharing your concerns about Net metering with me. The Commission has now received a proposal from APS regarding Net metering. Technical conferences have been held about this issue. The Commission will be holding public meetings on this proposal later this year. Scheduling of these meetings will be announced later this summer.

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Please feel free to contact my office for more information at (602) 542-3625.

Sincerely,

Susan Bitter Smith
Commissioner
August 1, 2013

The Arizona Corporation Commission
Susan Smith
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996

Dear Susan Smith:

We leased our solar system in 2012 with certain warranties in place. These contractual agreements played a large part in our decision to have a solar system. Now APS wants to change them because they don't like the rules they agreed too.

The whole idea of solar is to help protect the environment, not APS. They can't change the contract we signed. For example APS wants to change the end of the year buy back of power, something that you should not allow. It is going to reduce my year end buy back from approximately $.06/kwh to $.025/kwh, a 41% reduction. That's a bonanza for APS but not for me.

Additionally, having solar should be a "plus" for selling the house, but APS is making it a "negative." This is totally wrong to do to people that bought the system with that "plus", in mind such as myself. This knowledge would have stopped me from buying the Solar System had I known that APS could change the terms of the contract. The new home buyer should be able to assume the solar benefits that we signed a contract for until the end of the contract period of 20 years. This is only reasonable.

I'm stunned that APS wants to, and is getting approval to change the terms of an existing contract. Please stop this now!

Yours Truly,

Harley & Judy Taylor

928-252-2375 home
302-463-8799 cell
August 7, 2013

Lynn Blodgett
1312 E. Wagoner Rd.
Phoenix, AZ 85022

Dear Lynn,

I received the letter that you sent to me and would like to thank you for sharing your concerns about Net metering with me. The Commission has now received a proposal from APS regarding Net metering. Technical conferences have been held about this issue. The Commission will be holding public meetings on this proposal later this year. Scheduling of these meetings will be announced later this summer.

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Please feel free to contact my office for more information at (602) 542-3625.

Sincerely,

Susan Bitter Smith
Commissioner
August 5, 2013

Lynn Blodgett
1312 E. Wagoner Rd.
Phoenix, AZ 85022
602-867-0591

Arizona Corporation Commission
Commissioners Wing
1200 West Washington
Phoenix, AZ 85007-2996

Dear Ms. Bittersmith,

I remember three Commission Candidates who ran their campaigns as solar advocates. Now APS is pushing you for a decision that will have devastating, adverse effects on home owners who chose to install solar panels.

It is a shameful vote that gives APS the power to lower an already low buyback price. Our solar panels output makes them a substantial profit, already. Most of our power is produced when APS is charging 24 cents per kWh.

Vote against ruining the resale value of my solar powered home due to APS reneging on the rules that our 20 year Solar City lease was signed under. Homes marketed with solar panels should not be penalized by making new owners pay more for the solar devices that were previously leased under a certain set of rules. The grandfather clause should be for existing systems, not just the original owners.

Admonish APS for not maintaining their efforts to help the future of Arizona's Solar potential. Stay the course of Solar as you have promised to do.

Sincerely,

Lynn Blodgett