ARIZONA CORPORATION COMM
UTILITY COMPLAINT FORM

Investigator: Carmen Madrid
Phone: Fax:
Priority: Respond Within Five Days

Opinion No. 2013 - 111723 Date: 7/19/2013

Complaint Description:  19Y Other - Elec Dereg - Renewable Resource Portfolio
                        08A Rate Case Items - Opposed

First: Kim Last: Delson
Complaint By: Kim, Delson
Account Name: Kim Delson
Home: (000) 000-0000
Work: (000) 000-0000
Street: n/a
City: Scottsdale
State: AZ Zip: 00000

Utility Company: Arizona Public Service Company
Division: Electric
Contact Name: For assignment
Contact Phone: 

Nature of Complaint:
Consumer left a voicemail stating that she rejects APS' request for a tax on solar. She has been a resident of Scottsdale since 1989 and has seen the temperatures rise every year especially in July and August. There is no reason why there shouldn't be solar on every building in Arizona.
*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Opinion noted and filed in Docket No. E-01345A-13-0248. closed
*End of Comments*

Date Completed: 7/19/2013
ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

**Investigator:** Carmen Madrid  
**Phone:**  
**Fax:**  

**Priority:** Respond Within Five Days

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<th>2013 - 111724</th>
<th>Date: 7/19/2013</th>
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<td>Complaint Description:</td>
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<thead>
<tr>
<th>First:</th>
<th>Last:</th>
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<tbody>
<tr>
<td>Ted</td>
<td>White</td>
</tr>
</tbody>
</table>

**Account Name:** Ted White  
**Home:** (  
**Work:** (000) 000-0000  
**City:** Bisbee  
**State:** AZ  
**Zip:** 85603  
**is:**

**Utility Company:** Arizona Public Service Company  
**Division:** Electric  
**Contact Name:** For assignment  
**Contact Phone:**

**Nature of Complaint:**
Consumer is opposed to APS request for a tax on solar. Solar is good for the state and it creates jobs.  
*End of Complaint*

**Utilities' Response:**

**Investigator's Comments and Disposition:**
Opinion noted and filed in Docket No. E-01345A-13-0248. closed  
*End of Comments*

**Date Completed:** 7/19/2013
**ARIZONA CORPORATION COMMISSION**

**UTILITY COMPLAINT FORM**

**Investigator:** Carmen Madrid  
**Phone:**  
**Fax:**

**Priority:** Respond Within Five Days

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**Complaint Description:** 19Y Other - Elec Dereg - Renewable Resource Portfolio  
08A Rate Case Items - Opposed

<table>
<thead>
<tr>
<th>First</th>
<th>Last</th>
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<tbody>
<tr>
<td>Jackie</td>
<td>Rich</td>
</tr>
</tbody>
</table>

**Account Name:** Jackie Rich  
**Home:**  
**Work:** (000) 000-0000  
**CBR:** is:

**Street:** n/a  
**City:** n/a  
**State:** AZ  
**Zip:** 00000

**Utility Company:** Arizona Public Service Company  
**Division:** Electric  
**Contact Name:** For assignment  
**Contact Phone:**

**Nature of Complaint:**
Caller left a voicemail stating that she is oppose to any rate increase pertaining to Solar. She had her solar system installed on her home in 2008. She believes that solar is the way of the future and there are a lot of people depending on solar jobs. APS is incorrect in asking for a rate increase for solar. She understands that she will be grandfathered in for 20 years. An increase will harm the solar projects.

*End of Complaint*

**Utilities' Response:**

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**Investigator's Comments and Disposition:**
Opinion noted and filed in Docket No. E-01345A-13-0248. closed

*End of Comments*

**Date Completed:** 7/19/2013

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**Opinion No.** 2013 - 111722
Investigator: Carmen Madrid

Priority: Respond Within Five Days

Opinion No. 2013 - 111730

Date: 7/19/2013

Complaint Description: 19Y Other - Elec Dereg - Renewable Resource Portfolio
                      08A Rate Case Items - Opposed

First: Sylvia
Last: Clark

Account Name: Sylvia Clark
Street: n/a
City: n/a
State: AZ Zip: 00000

Utility Company: Arizona Public Service Company
Division: Electric
Contact Name: For assignment

Nature of Complaint:
Caller is opposed to the fees that APS wants to charge for Solar Power. She states that this solar industry will create a lot of jobs and that consumers should not be punished for trying to conserve.

*End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:
Opinion noted and filed in Docket No. E-01345A-13-0248. closed

*End of Comments*

Date Completed: 7/19/2013