P. 32, Line 17, after “As” DELETE the remainder of the sentence and INSERT “WorldCom, AT&T and XO’s witness Lathrop testified, ‘[a] typical NRC study includes the specification of tasks that must be performed manually, the amount of time required to perform the tasks, the frequency with which the tasks must be performed, and the hourly labor cost of the personnel performing the task. With forward-looking OSS operating in an efficient fashion, manual activities for pre-ordering, ordering and provisioning should be very infrequent. Thus, NRCs are, as witness Lathrop described, ‘the sum of, for all steps required, the time required to complete each step, multiplied by the frequency with which that step must be taken, multiplied by the labor cost of any manual activity required to complete that step.”

P. 32, Line 21, DELETE “make assumptions that” and INSERT “show that currently”

P. 32, Line 22, DELETE “will often be” and INSERT “is often”

P. 32, Line 22, after “a CLEC UNE order”, DELETE remainder of sentence

P. 32, Line 23, beginning with “Qwest’s studies are”, DELETE entire sentence and INSERT “Qwest witness Million testified that while recent data showed 24% of CLEC orders required manual intervention, 85 to 95% of orders in a forward-looking system would be processed without the need for manual intervention.”

P. 32, Line 25, after “assumes that manual processing”, DELETE “should be kept to a minimum” and INSERT “will occur less than 2% of the time”
P. 32, Line 26, after “forward-looking environment.” INSERT “CLEC witness Lathrop testified that ‘[m]any of the major inputs to the model, such as travel time, are made user-adjustable.”

P. 32, Line 26, before “We”, INSERT “While”; after “NRC model” DELETE “properly” and INSERT “generally”

P. 32, Line 27, after “network and we”, DELETE “, therefore” and INSERT “will”

P. 32, Line 28, after “in this proceeding.” INSERT “We will direct that Qwest’s data on activities and times for the following activities will be used: basic loop installation, coordinated loop installations with or without testing and the provision of the UNE platform over lines not currently in use.”

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