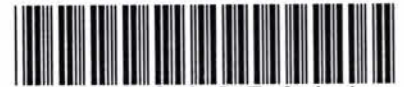


ORIGINAL**Arizona Corporation Commission
Utilities Complaint Form**

0000195146

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 1/14/2019
Opinion Number: 2019 - 157307
Opinion Codes: Rate Case Items - In Favor **Closed Date:** 1/14/2019 10:36 AM

First Name: Jack **Last Name:** Curtis **Account Name:** Jack Curtis
Address:
City: Sedona **State:** AZ **Zip Code:** 86351
Home: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion**Docket Number:** E-01345A-18-0002**Docket Position:** For

We have used less kWh's this year than last, but are being charged more. We would like APS to make the rate increases more accessible online and maybe show on the bill why so much higher. A lot of people are on fixed incomes and Social Security does not go up. Where is the inflation coming from? You can't sustain these increases.

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/14/2019	Roxanne Best	Telephone	Investigation
Comments noted for record and docketed. Closed.			

Arizona Corporation Commission

DOCKETED

JAN 15 2019

DOCKETED BY

RECEIVED
AZ CORP COMMISSION
REGULATORY CONTROL
2019 JAN 15 A 11:09