

ORIGINAL

Arizona Corporation Commis Utilities Complaint Form



0000193119

Investigator: Trish Meeter

Phone: <<< REDACTED >>>

Opinion Date: 10/10/2018

Opinion Number: 2018 - 155252

Priority: Respond within 5 business days

Opinion Codes: Rates and Tariffs - Explanation of

Closed Date: 10/10/2018 11:59 AM

First Name: Michael

Last Name: Di Paola

Account Name: Michael Di Paola

Address: <<< REDACTED >>>

City: Phoenix

State: AR

Zip Code: 85023

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002

Docket Position: Against

Hello, How did it become possible for my APS rates to increase by more than 25% ? How and when did you guys approve this? I would greatly appreciate a response. Thanks for your time.

After having a conversation with Mr. Di Paola it was determined that his comments regarding a 25% increase would be placed into the 18-0002 docket.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
10/10/2018	Trish Meeter	Telephone	Investigation

left v/m with customer requesting call back regarding any conversation he may have had with the company about a 25% increase.

RECEIVED
 ARIZONA CORPORATION COMMISSION
 DOCKET CONTROL
 2018 OCT 25 A 11: 23

Arizona Corporation Commission

DOCKETED

OCT 25 2018

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