

ORIGINAL

BEFORE THE ARIZONA CORPORATION COMMISSION



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AZ CORP COMMISSION  
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2018 OCT -9 P 3:17

- 1 **TOM FORESE**  
Chairman
- 2 **BOB BURNS**  
Commissioner
- 3 **ANDY TOBIN**  
Commissioner
- 4 **BOYD W. DUNN**  
Commissioner
- 5 **JUSTIN OLSON**  
Commissioner

6 **IN THE MATTER OF**

7

8 **THE FORMAL COMPLAINT AGAINST**

9 **QWEST CORPORATION FILED BY**

10 **LORIANNE OCHMANSKI OF INTEL LOCK -**

11 **TUCSON LOCKSMITH**

**DOCKET NO. T-01051B-17-0346**

**QWEST CORPORATION D/B/A**

**CENTURYLINK QC'S NOTICE OF**

**ERRATA**

11 Qwest Corporation d/b/a CenturyLink QC ("CenturyLink") stated in its August 30, 2018

12 status report that it had not received a call log from the Complainant. That statement was believed

13 to be accurate at the time, but was subsequently determined to have been inaccurate. The call log

14 had been transmitted by the Complainant to the representatives of CenturyLink and the Commission

15 Staff via an email that addressed another matter. The reference to the call log went unnoticed until

16 after the Complainant's filing made September 4.

17 CenturyLink has reviewed her call log and found nothing to indicate that calls received by

18 our switching office were not being received by the customer during the study period.

19 RESPECTFULLY SUBMITTED, this 9<sup>th</sup> day of October, 2018.

20 Arizona Corporation Commission

21 **DOCKETED**

22 **OCT - 9 2018**

23 **DOCKETED BY**

24 \_\_\_\_\_

25

QWEST CORPORATION d/b/a  
CENTURYLINK-QC

Norman G. Curtright  
Associate General Counsel  
20 E. Thomas Road, 1st Floor  
Phoenix, Arizona 85012  
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1 ORIGINAL and thirteen (13) copies filed  
this 9<sup>th</sup> day of October, 2018, with:

2 Docket Control  
3 ARIZONA CORPORATION COMMISSION  
1200 West Washington Street  
4 Phoenix, Arizona 85007

5 Copy of the foregoing mailed or e-mailed  
this 9<sup>th</sup> day of October, 2018, to:

6  
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Legal Division  
8 ARIZONA CORPORATION COMMISSION  
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