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Arizona Corporation Commission Utilities Complaint Form

ORIGINAL

Investigator: Roxanne Best

Phone: <<< REDACTED >>>

Opinion Date: 9/5/2018

Opinion Number: 2018 - 154762

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - In Favor

Closed Date: 9/5/2018 2:54 PM

First Name: Ed

Last Name: Frias

Account Name: Ed Frias

Address:

City:

State: AZ

Zip Code: 86303

Home: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002

Docket Position: For

Mr. Frias states that the APS bills are the highest they have been in his 15 years of being billed. He is using all LED lights, he has his AC turned off and is only using fans, he is doing everything possible to conserve and still his bills are 30% higher than ever before. It is utterly ridiculous for APS to say they need a raise. They get more money every time a home connects. There was the same type of issue in San Diego and when their accounts were really looked into; the salary amounts the CEOs were getting, and many ways money was being wasted was found, the rates were reduced.

Investigation

Date:

Analyst:

Submitted By:

Type:

9/5/2018

Roxanne Best

Telephone

Investigation

Comments noted for record and docketed. Closed.

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Arizona Corporation Commission

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SEP 6 2018

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