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Arizona Corporation Commi:
Utilities Complaint Form

Investigator: Michael Buck Phone: <<< REDACTED >>> Opinion Date: 8/20/2018
Opinion Number: 2018 - 154019 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor Closed Date: 8/20/2018 3:39 PM

First Name: Mary Last Name: Schaut Account Name: Mary Schaut
Address: <<< REDACTED >>>
City: Peoria State: AZ Zip Code: 85382
Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 Docket Position: For

Please help with APS and stop approving their rate increases. Their rate hikes are out of control and my bill was much higher than they said it would be even though my usage, according to their own website, was the same or less than last year. I have all energy efficient appliances, a new a/c unit and window screens so I am doing my part to keep the heat out of my house but it is still costing me more with their increase and forcing me to change my plan with them. I don't understand why APS has the monopoly in most of Arizona and I especially don't understand why they are asking for yet another increase for a plant in New Mexico. Why should Arizona residents have to pay for a plant in another state? They need to find other ways they can come up with the money they need instead of constantly increasing rates when we have NO choice in the matter. We either use APS or we go without power. Solar would be an option if I could afford the \$10,000 to install it and even if I did I would still be bound with APS to run the solar power which is ridiculous. Please help the Arizona residents who electeded you! Thank you, Mary

Date: 8/20/2018 Analyst: Michael Buck Investigation Submitted By: Telephone Type: Investigation

Entered into the record and docketed. Closed.

Arizona Corporation Commission

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