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Arizona Corporation Commission  
Utilities Complaint Form

Investigator: Michael Buck Phone: <<< REDACTED >>> Opinion Date: 8/17/2018

Opinion Number: 2018 - 153937 Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - In Favor Closed Date: 8/17/2018 11:06 AM

First Name: McKenna Last Name: Blean Account Name: McKenna Blean

Address: <<< REDACTED >>>

City: Glendale State: AZ Zip Code: 85310

Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 Docket Position: Against

The rate hikes for APS have come as a HUGE burden to my family. My mom is a small business owner and their bill went from \$5000 last month to \$7800 this month. I can't even imagine what other small businesses are paying for their business APS bills and their own home APS bills. Please, please, please consider lowering your rates. Due to the rate hikes we have done everything we can to attempt conserving energy in our own home but it comes at the cost of living in extremely uncomfortable conditions. We have dogs we need to take care of and do not want to put their lives at risk because we are attempting to conserve energy and have a lower bill. Please lower your rates for everyone, especially for the parents who are trying to take care of their children and for the business owners who are struggling to get by and need that extra \$2800 to put towards better their businesses/livelihoods. Thank you.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
8/17/2018	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

Arizona Corporation Commission

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