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Utilities Division

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

Bob Burns
Andy Tobin
Boyd Dunn
Justin Olson

To: Docket Control

2018 JUL 17 P 4: 14

RE: LAKE VERDE WATER COMPANY, INC.

Docket # W-01557A-18-0222

Please docket the attached 2 customer comments regarding the above filed case.

Customer comments can be reviewed in e-Docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

JUL 17 2018

DOCKETED BY

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/17/2018
Opinion Number: 2018 - 152414 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 7/17/2018 1:08 PM

First Name: Susan **Last Name:** Williams **Account Name:** Susan Williams
Address:
City: Camp Verde **State:** AZ **Zip Code:** 86322
Home: <<< REDACTED >>>

Company: Lake Verde Water Company, Inc. **Division:** Water*

Nature Of Opinion

Docket Number: W-01557A-18-0222 **Docket Position:** Against

COMMISSIONERS

Tom Forsee - Chairman Boyd Dunn

Bob Burns

Justin Olson

DOCKET No. W-01557A-18-0222

Motion to Intervene and Public Comment

We, the undersigned, as customers are directly affected parties in the matter of the Rate Case submitted by Lake Verde Water Company, Inc. We have reviewed the request to circumvent having a one year audit of the company ' s operations. We further have concerns regarding the information submitted by the company. As such we STRONGLY disagree wit h the suggestion by Lake Verde Water Company, Inc. that they be granted a rate increase without a thorough audit.

Our concerns include:

- In conflict with the instruction issued by the Arizona Corporation Commission to build a 10'X10' structure to house the treatment system, the company built an oversized structure (more than three times larger and twice as tall as instructed!) to house their personal hay supply and are requesting the customers to once again bear the financial burden. We believe the company should pay back the overbuilt portion despite the fact that the debt was forgiven by WIFA. We believe that this was willful and fraudulent activity.

- We believe Mr. Alan Williams, the certified operator of record, has billed the company twice and expects us as customers to bear the burden financially. Mr. Williams, an affiliate of Global

Water Renewal, also billed Lake Verde Water Company for work associated with the construction of the arsenic treatment system and also benefitted from Global Water. Thus, we believe Mr. Williams received

**Arizona Corporation Commission
Utilities Complaint Form**

double pay for the construction of the arsenic treatment system.

• We are concerned about the legitimacy of the entity, Global Water Renewal. Its owner, Wayne Selness is not a registered business entity with the Arizona Corporation Commission to build an arsenic treatment systems. We understand that Mr. Selnesss has been in trouble with other water companies and believe the invoices and legitimacy of the invoices submitted by Mr. Selness must be investigated.

• We believe the cost of \$7500 for surveying from Heritage Land Surveying to be excessive. We further believe that the owner of Lake Verde Water Company has a financial stake in Heritage Land Surveying and we request an investigation to determine if this was an "arm's length transaction" on these invoices.

• Further, we believe that the "temporary" surcharge must be extinguished at the time of the final rate hearing. We, the attached signers and customers of Lake Verde Water Company, do herby request approval to become interveners or provide public comment in this Rate Case.

Regarding Rate Case for Lake Verde Water Company DOCKET No. W-01557A-18-0222, I am a customer of Lake Verde Water Company and am making Public Comment with the Arizona Corporation Commission:

- | | |
|-------------------------|------------------------|
| Betty Skousen | Linda & Gary Sibell |
| Jake Cecil | Jeanne Keller |
| Bart Blevin | Jorge L Gutierrez |
| Sue Benson | Glen Morrison |
| Jim Dewar | Jerry Larson |
| Bob Esser | Debra Daniel |
| Stephanie Stemett | Thomas Burkherdt |
| Tristen Griffes | Dennis Brown |
| Jason Garside | Fred T Derby |
| Joe Stoltman | Robert & Kate Rugloski |
| Rita Graham | John Snively |
| Carol E Sathern | Stephanie McGrath |
| Jeanne Grossmeyer | James David Williams |
| Bill & Shirley Amburgey | |

Arizona Corporation Commission
Utilities Complaint Form

		Investigation	
Date:	Analyst:	Submitted By:	Type:
7/17/2018	Roxanne Best	Email	Investigation
Comments noted for record and docketed. Closed.			

W-01557A-18-0222

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 7/17/2018
Opinion Number: 2018 - 152415 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 7/17/2018 1:13 PM

First Name: Joanne **Last Name:** Larossmay **Account Name:** Joanne Larossmay
Address: <<< REDACTED >>>
City: Camp Verde **State:** AZ **Zip Code:** 86322
Home: <<< REDACTED >>>

Company: Lake Verde Water Company, Inc. **Division:** Water*

Nature Of Opinion

Docket Number: W-01557A-18-0222 **Docket Position:** Against

7-8-18

This is to inform members of the Commission that I am in protest of any additional charges or fees that the Lake Verde Water Co. is requesting of we their customers.

Investigation			
Date:	Analyst:	Submitted By:	Type:
7/17/2018	Roxanne Best	Email	Investigation

Comments noted for record and docketed. Closed.
