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ORIGINAL

Rick Holman
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Arizona Corporate Commission Commissioners Wing
1200 W. Washington – Second Floor
Phoenix, Arizona 85007
Attention:
Commissioner Thomas Forese
Commissioner Andy Tobin
Commissioner Boyd Dunn
Commissioner Robert Burns
Commissioner Justin Olson

Docket #E-01345A-18-0002
APS Formal Complaint
By Stacey Champion & Others

Arizona Corporation Commission

DOCKETED

JUN 29 2018

DOCKETED BY

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2018 JUN 29 P 1:59

Re: Request for rehearing for the recent APS price hike

June 22, 2018

Dear Commissioners,

Please accept this letter as my personal request for your commission to rehear the recent APS price hike. I have received my first complete bill from APS with the new rate structure and am stunned at the increase. (See attached) In short, my comparison to my bill for the same month last year reflects a nearly 15% increase in what I am being charged for electricity. What concerns me most is that I used 1/3 less kWh and had a lower "on-peak" use charge this month versus the same month last year and yet my bill increased. My concern is had my electricity use mirrored the same month as the last year, my increase would have been even considerably higher. These increases are significantly higher than the projections provided for by APS in their original hearing.

In a call to APS asking for an explanation to the price increase, the representative could not explain the oddity to my bill and referred me to the slogan the company is using of "Shift, Stagger and Save", shifting energy use to off peak hours, staggering my use of high energy appliances and the result would be saving money. As reflected in my recent bill on the most aggressive savings/billing plan (attached), you can see clearly, there were 3 less billing days, I used 1/3 less energy, lowered my "on-peak" demand and the result was a 14.9% increase in my daily cost.

With all due respect, I believe there was not enough scrutiny put into the financial projections provided by APS and the actual impact to customers. I am requesting that a rehearing be opened on the APS price increase to challenge the company's core financial assumptions and demand a meaningful explanation to why there is such a discrepancy in the company's projections versus actual increases being reflected in customer bills.

Thank you in advance for your consideration for a rehearing on the APS price increase. Please contact me if you have any further questions or need more information.

Sincerely

Rick Holman

Your electricity bill
June 13, 2018

Jill L Holman
Richard C Holman

Your account number
0053470000

Service plan: Saver Choice Max

Meter number: W67605
Meter reading cycle: 09

Charges for electricity services

Cost of electricity you used

Customer account charge	\$2.19
Delivery service charge	\$13.49
Demand charge on-peak - delivery	\$35.20
Environmental benefits surcharge	\$5.48
Federal environmental improvement surcharge	\$0.13
System benefits charge	\$3.37
Power supply adjustment*	\$5.56
Metering*	\$6.03
Meter reading*	\$2.16
Billing*	\$2.43
Generation of electricity on-peak*	\$12.35
Generation of electricity off-peak*	\$28.13
Demand charge on-peak - generation*	\$118.25
Federal transmission and ancillary services*	\$13.39
Federal transmission cost adjustment*	\$3.15
LFCR adjustor	\$6.79
Tax Expense Adjustor	-\$6.00
Cost of electricity you used	\$252.10

Taxes and fees

Regulatory assessment	\$0.69
State sales tax	\$14.44
County sales tax	\$1.80
City sales tax	\$6.96
Franchise fee	\$5.06
Cost of electricity with taxes and fees	\$281.05

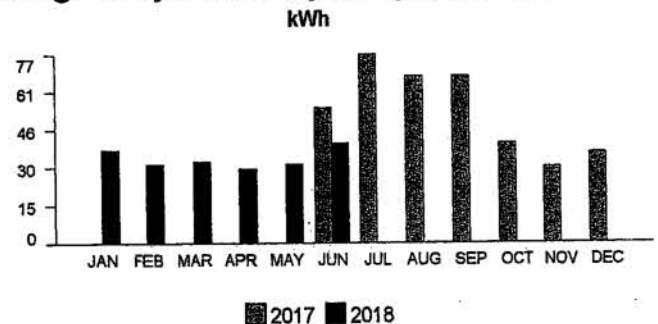
Total charges for electricity services \$281.05

* These services are currently provided by APS but may be provided by a competitive supplier.

Amount of electricity you used

Meter reading on Jun 13	57560
Meter reading on May 14	56339
Total electricity you used, in kWh	1221
On-peak meter reading on Jun 13	31994
On-peak meter reading on May 14	31795
On-peak electricity you used, in kWh	199
<small>(3 pm - 8 pm Monday - Friday)</small>	
Off-peak electricity you used, in kWh	1022
<small>(8 pm - 3 pm Monday - Friday and all day on weekends and 10 holidays)</small>	
On-peak demand meter reading	8.85
Your billed on-peak demand in kW	8.8

Average daily electricity use per month



Comparing your monthly use

	This month	Last month	This month last year
Billing days	30	31	31
Average outdoor temperature	84°	79°	86°
Your total use in kWh	1221	996	1818
Percentage of on-peak use	17%	14%	18%
Your billed demand in kW	8.8	5.7	7.3
Your average daily cost	\$9.37	\$6.54	\$6.15

INCREASE



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