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BEFORE THE ARIZONA CORPORATION C

COMMISSIONERS

TOM FORESE - Chairman  
BOB BURNS  
ANDY TOBIN  
BOYD DUNN  
JUSTIN OLSON

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL

2018 MAY 31 P 4:40

IN THE MATTER OF THE FORMAL  
COMPLAINT AGAINST QWEST  
CORPORATION FILED BY LORI  
OCHMANSKI OF INTEL LOCK - TUCSON  
LOCKSMITH.

DOCKET NO. T-01051B-17-0346

STATUS UPDATE

This case involves the formal complaint filed by Lorianne Ochmanski ("Ms. Ochmanski") on November 22, 2017, against Qwest Corporation d/b/a CenturyLink QC ("CenturyLink").

On May 7, 2018, a Status Update was filed with the Arizona Corporation Commission ("Commission") Hearing Division requesting an additional three weeks for CenturyLink to complete tests on Ms. Ochmanski's telephone lines to determine whether the calls are rolling over as intended and whether Ms. Ochmanski's voicemail and calling features are working properly.

In a May 10, 2018 Procedural Order, the Hearing Division directed Ms. Ochmanski, CenturyLink, and Staff to make a filing or filings updating the Commission on the status of settlement discussions by May 31, 2018.

CenturyLink is continuing its testing on Ms. Ochmanski's telephone lines. Therefore, the parties respectfully request additional time be allowed to complete the entire investigation. The parties should be directed to provide another status update no later than sixty (60) days, if not sooner.

RESPECTFULLY SUBMITTED this 31<sup>st</sup> day of May, 2018.

Arizona Corporation Commission

DOCKETED

MAY 31 2018

DOCKETED BY

Maureen A. Scott  
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1 On this 31<sup>st</sup> day of May, 2018, the foregoing document was filed with Docket Control as a  
2 Utilities Division Staff Memorandum, and copies of the foregoing were mailed on behalf of the  
3 Utilities Division to the following who have not consented to email service. On this date or as soon  
4 as possible thereafter, the Commission's eDocket program will automatically email a link to the  
5 foregoing to the following who have consented to email service.

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