

E-01345A-18-0002



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ORIGINAL Arizona Corporation Commission Utilities Complaint Form

Investigator: Trish Meeter **Phone:** <<< REDACTED >>> **Opinion Date:** 4/26/2018
Opinion Number: 2018 - 149756 **Priority:** Respond within 5 business days
Opinion Codes: Rates and Tariffs - Other Charges on Bill **Closed Date:** 4/26/2018 3:37 PM

First Name: Nathaniel **Last Name:** Goubeaux **Account Name:** Nathaniel Goubeaux

Address: <<< REDACTED >>>

City: Phoenix **State:** AZ **Zip Code:** 85023

Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002

I had previously filed a complaint about the misleading increase APS proposed and would like a status update. The ACC previously approved a 1-2% increase in rates effective 08/2017 however the rate plan changes implemented by APS have resulted in a 30% increase in bills despite less on peak usage. The ACC was misled and the rate hike should be reviewed once again. Thank you.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/26/2018	Trish Meeter	Telephone	Investigation
docketed			

Arizona Corporation Commission

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