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ARIZONA CORPORATION COMMISSION
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Utilities Division

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL

Chairman, Tom Cross
Bob Burns
Andy Tobin
Boyd Dunn
Justin Olson

To: Docket Control

2018 APR 13 P 3:51

RE: AJO IMPROVEMENT COMPANY

Docket # WS-01025A-17-0363
WS-01025A-17-0361
E-01025A-17-0362

Please docket the attached _____3_____ customer comments opposing the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

APR 13 2018

DOCKETED BY

WS-01025A-17-0361
WS-01025A-17-0363

E-01025A-17-0362 **Arizona Corporation Commission**
Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2018
Opinion Number: 2018 - 149135 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2018 12:54 PM

First Name: Brian **Last Name:** Peterson **Account Name:** Brian Peterson
Address: <<< REDACTED >>>
City: Ajo **State:** AZ **Zip Code:** 85321
Cell: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Ajo Improvement Company **Division:** Water

Nature Of Opinion

Docket Number: WS-01025A-17-0363 **Docket Position:** Against

I understand that prices sometimes need to be increased, but I believe an increase of over 300% is not only excessive, it's criminal. My water bill will go from approximately \$35.00 per month, to more than \$100.00 per month. Coupled with an electric bill in the summer that is more than \$300.00 and a sewer bill that's \$82.50 if rate increase is approved, I will have to get another job to pay for it all. This is ridiculous! I am fortunate enough to be employed, my wife is employed as well. What about our retired community members on fixed incomes? Their pay isn't increasing and they are barely above water now. Some are having trouble paying for their medications! Should they have to choose between their health or paying for their water? I don't think so! What about young families struggling to put food in their children's mouths? Something must be done to stop this increase. Please don't allow this to happen! Thank you! Brian K Peterson

Note by Mike. Similar comment came through the web-submission on 4/4/2018 by Mr. Peterson.

I understand that prices sometimes need to be increased, but I believe an increase of over 500% is not only excessive, it's criminal. My sewer bill will go from \$16.50 per month, to \$82.50. That's quite an increase. This could be really detrimental to a lot of our community who are on fixed incomes such as our Elderly and our young families with young children who will be making decisions on whether they will be able to eat, or pay this huge bill. Please don't allow these requests to be passed as written. Thank you. Brian K Peterson

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2018	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

WS-01025A-17-0361

WS-01025A-17-0363

E-01025A-17-0362 **Arizona Corporation Commission**
Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/11/2018
Opinion Number: 2018 - 149136 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/11/2018 2:01 PM

First Name: JD **Last Name:** Allen **Account Name:** JD Allen
Address: <<< REDACTED >>>
City: Ajo **State:** AZ **Zip Code:** 85321
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Ajo Improvement Company **Division:** Water

Nature Of Opinion

Docket Number: WS-01025A-17-0363 **Docket Position:** Against

This is a limited income community. Any raise in rates will be detrimental to an already challenged economy. I make what is considered a good wage and I know these wage increases would hurt my family so much that moving would be a consideration.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/11/2018	Michael Buck	Telephone	Investigation

Entered into the record and docketed. Closed.

WS-01025A-17-0361

WS-01025A-17-0363

E-01025A-17-0362 **Arizona Corporation Commission**
Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 4/13/2018
Opinion Number: 2018 - 149286 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 4/13/2018 3:05 PM

First Name: Steven **Last Name:** Fessel **Account Name:** Steven Fessel
Address: <<< REDACTED >>>
City: Ajo **State:** AZ **Zip Code:** 85321
Home: <<< REDACTED >>> **Cell:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Ajo Improvement Company **Division:** Water

Nature Of Opinion

Docket Number: WS-01025A-17-0363 **Docket Position:** Against

The proposed rate hike would be an undue hardship as my wife and I are on a fixed retirement income. We would have to choose between eating and paying for utilities.

Investigation			
Date:	Analyst:	Submitted By:	Type:
4/13/2018	Michael Buck	Telephone	Investigation

Entered into the record and docketed.