

E-01345A-18-0002



0000187344

ORIGINAL

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 4/6/2018
Opinion Number: 2018 - 149180 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor Closed Date: 4/6/2018
First Name: Patricia Last Name: Williamson Account Name: Patricia Williamson
Address: <<< REDACTED >>>
City: Glendale State: AZ Zip Code: 85308
Home: <<< REDACTED >>> Email: <<< REDACTED >>>
Company: Arizona Public Service Company Division: Electric

RECEIVED
ACCP COMMISSION
CONTROL
APR 10 12:41 PM

Nature Of Opinion

Docket Number: E-01345A-18-0002

Docket Position: For

The Commission made a grave error by voting a high increase that advantages the utility corporation (Arizona Public Service) while extorting consumer protection. You, the commissioners have allowed consumers a hell of a lot more than the \$5.00 monthly increase than originally approved. My bills are running as high as \$20.00 a month and the way they calculate kw's has also been altered, not to mention summer has not even begun. I am 73 years old on a fixed income and the Corporation Commission made no allowances for your high senior population that are on strict budgeting. Why and how did you ignore and disregard the fact that there is no way to earn extra income thereby excluding Arizona's large number of senior citizens by leaving us out of the equation? And forget their Senior discount because no one earns that low of income in order to qualify. When the tax plan went into affect the very reason for lowering corporations taxes was to allow corporations to pass lower consumer prices. Yet, just as I and many others have found out, the APS employee's did not get a wage increase or lower health premiums, nor pension increases and the consumers were increased by 20%. All the tax breaks went to the stockholders ONLY. What are you doing to correct this situation? I am very frightened what my June, July, August and September bills will be. I already keep my home at 80% during the summer months to conserve energy. Now What, do I have to keep it at 82% which is too hot for me to be somewhat comfortable. They also changed from 12 noon - to 7 pm plan to now 3 pm - 8 pm plans at the highest price for each kw. The hottest part of the damn day starts at 3 pm-8 pm. In addition, now I have to wait until 8 pm to cook my evening meal?????? This is outrages and you, the commission need to rectify your error before June 2018. I truly believe that unless you reconsider this corporation extortion, we senior Arizonians will have more heat related health issues because seniors will be forced to forgo air conditioning costs with this 3 pm - 8 pm plan. Looking at my bill comparison from last year shows since plan hours changed my off peak hours are 3 hours longer and went from 2017 (demand charge on peak - delivery @ \$5.76 per kw to 2018 \$10.40. Generation of electricity off - peak 2017 was \$5.78 per kw to 2018 \$12.44. Demand charge on-peak - generation 2017 was \$16.56 to 2018 \$21.42. I show more kw's off peak this year, however remember I am using 3 extra hours per day during off peak hours this year as well. So if their argument is I am using more kw's during off- peak hours, of course I am. Even though I am using less on - peak this year I am being charge \$5.00 more per kw then last year. 2017 bill shows On-peak I used in kwh = 92 total. Off-peak electricity I used 340. Total electricity used 432 for a total bill \$74.69. 2018 bill shows On-peak I used in kwh = 84 total. Off-peak electricity I used 452 kwh. Total electricity used 536 for a total of \$91.65. That is not a \$5.00 increase. And the calculations are skewed to appear that the consumers kwh's are higher. I am not sure how to send copies of my bills except to have my grandson scan them into my documents but then I don't know how to add them to this complaint.

Investigation

Date: Analyst: Submitted By: Type: Arizona Corporation Commission DOCKETED

APR 10 2018

DOCKETED BY [Signature]

E-01345A-18-0002

**Arizona Corporation Commission  
Utilities Complaint Form**

4/6/2018

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control.

---