



ORIGINAL

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 3/29/2018
Opinion Number: 2018 - 149034 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor Closed Date: 3/29/2018 3:46 PM

First Name: Eugene Last Name: Gartman Account Name: Eugene Gartman
Address: <<< REDACTED >>>
City: Desert Hills State: AZ Zip Code: 85086
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Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 Docket Position: For

Last year in March, I paid \$280.45 for my electricity. I just got my bill for this March and it is \$456.11. My usage went up a little (18%) but my bill went up 62%. The APS representative indicated that it is a result of rate increases and plan changes that were approved by the Corporation Commission. ARE YOU KIDDING ME!!!! Did you guys really approve these changes? I created a spreadsheet (attached) that compares my electric usage and bill amounts between the corresponding months in 2016-2017 against those in 2017-2018. Beginning in September, 2017, I noticed a big change. In September, 2017 (for usage in August, 2017), I used 11% more electricity but my bill went up 25%. This increase continued until March, 2018. This month my bill went up 62% over the corresponding month last year while my usage only went up 18%. Something is really wrong here!!! How can you approve a change that costs people so much more money? Aren't you supposed to be watching out for the people? You are the only defense we have against a monopoly. I respectfully request that you revisit these decisions and do what's right for the people who you are supposed to be protecting. If my bill is \$456 in March, what's it going to be in July and August. I don't think that I can afford to pay a \$800 electric bill!!!! What is the Corporation Commission going to do about this?

Date: 3/29/2018 Analyst: Jenny Gomez Investigation Submitted By: Telephone Type: Investigation

Noted and filed for the record in Docket Control.

Arizona Corporation Commission

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