

E-01345A-18-0002



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**ORIGINAL Arizona Corporation Commis:  
Utilities Complaint Form**

**Investigator:** Jenny Gomez      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/29/2018  
**Opinion Number:** 2018 - 149030      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - In Favor      **Closed Date:** 3/29/2018 10:01 AM

**First Name:** Rhoda      **Last Name:** VanErstvelde      **Account Name:** Rhoda VanErstvelde

**Address:** <<< REDACTED >>>

**City:** Wickenburg      **State:** AZ      **Zip Code:** 85390  
**Cell:** <<< REDACTED >>>      **Home:** <<< REDACTED >>>      **Email:** <<< REDACTED >>>

**Company:** Arizona Public Service Company      **Division:** Electric

**Nature Of Opinion**

**Docket Number:** E-01345A-18-0002      **Docket Position:** For

My APS bill up 40% from last March! They have deceptively fooled you about a mear 4% increase, because the off peak rate went from 7 cents to 10 cents. That is 30% increase! Don't know how we can afford electricity this summer! Hope you review this, my bill last March 103.00, this March using less energy, with 2 fewer days in cycle was \$144.00. That is NOT 4 percent. We are already very careful about our energy usage. This summer we will have to just die in a sweltering house!

**Investigation**  
**Date:** 3/29/2018      **Analyst:** Jenny Gomez      **Submitted By:** Telephone      **Type:** Investigation  
Noted and filed for the record in Docket Control.

Arizona Corporation Commission

**DOCKETED**

**APR 2 2018**

**DOCKETED BY**  
*[Signature]*

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