



Arizona Corporation Commis  
Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 3/14/2018  
Opinion Number: 2018 - 148768 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - Opposed Closed Date: 3/14/2018 10:21 AM

First Name: Debra Last Name: King Account Name: Debra King  
Address: <<< REDACTED >>>  
City: Peoria State: AZ Zip Code: 85382  
Home: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 Docket Position: For

I work for the school district and have not gotten nor will get a raise, In fact due to insurance premiums i 8m making less this year than last year. With the new rate plans I must pick between my bills will go up for electricity anywhere from \$440 TO \$540 A YEAR. I wit' need to get a second job to continue (o have electricity and food. This is not a SMALL increase, and it is not one I can afford to absorb. I witi attach the comparisons that aps provided me when I ran (he different tate plans against the one I have now. There was one more that was over \$600 more a year, am not even going to include that one.

Please consider what these increases are doing to hardworking individuals like myself and make APS change them back (0 the plans they had before, this cannot happen" The Corporation Commission needs to step up and do the job they were elected to do by the people of AZ and represent the people not the large utility companies that supported their campaigns. You work for us, not them!

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----- Forwarded message -----

From: debbie king  
Date: Tue, Mar 13, 2018 at 9:59 AM  
Subject: Consumer Complaint Form  
To: mailmaster@azcc.gov

Arizona Corporation Commission

DOCKETED

MAR 15 2018

DOCKETED BY  
*[Signature]*

RECEIVED  
AZ CORP COMMISSION  
DOCKET NUMBER  
2018 MAR 15 A 9:53

Please find the attach AZ Corporation Commission Consumer Complaint Form. I am asking you to make adjustments or take back entirely the recent rate increases to the APS rate change plan. The lowest possible increase is going to cost me over \$400 a year according to APS.

I will not get a raise, or have one in the near future. I work for Deer Valley Unified School District and with the recent cost of Insurance Premiums they started to take out of my pay I am taking home less than I did 3 years ago, with a promotion.

I cannot afford an extra \$400 in APS charges. I have cut back my on peak and overall usage, insulated my garage doors, switched to all LED bulbs and still struggled to pay high bills last year. This increase is going to cause me to need to get a second job.

PLEASE HELP!

E-01345A-18-0002

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Utilities Complaint Form**

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		Investigation	
Date:	Analyst:	Submitted By:	Type:
3/14/2018	Jenny Gomez	Telephone	Investigation
Noted and filed for the record in Docket Control.			

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