



ORIGINAL



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Utilities Division

BOB BURNS
Andy Tobin
Boyd Dunn
Justin Olson

To: Docket Control

RE: ARIZONA PUBLIC SERVICE COMPANY Docket #E-01345A-18-0002

Please docket the attached 3 customer comments in favor of the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

MAR 13 2018

DOCKETED BY

[Handwritten Signature]

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2018 MAR 13 P 3:17

E-01345A-18-0002

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 3/8/2018
Opinion Number: 2018 - 148654 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor **Closed Date:** 3/8/2018 3:18 PM

First Name: Barbra **Last Name:** Isreal **Account Name:** Barbra Isreal
Address:
City: **State:** **Zip Code:**
Home: <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 **Docket Position:** For

APS is changing price plans and forcing me to choose another plan that will cost me more money. Can they do that? I really wish someone would stop approving APS's increases! I can barely afford my electric now!

Customer requested to be docketed in re-hearing complaint.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/8/2018	Roxanne Best	Telephone	Investigation

Comments noted for record and docketed. Closed.

E-01345A-18-0002

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best	Phone: <<< REDACTED >>>	Opinion Date: 3/12/2018
Opinion Number: 2018 - 148706	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - In Favor	Closed Date: 3/12/2018 1:14 PM	

First Name: Chris	Last Name: K	Account Name: Chris K
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Address:

City:	State:	Zip Code:
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Company: Arizona Public Service Company	Division: Electric
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Nature Of Opinion

Docket Number: E-01345A-18-0002

Docket Position: For

From: CK Privacy [mailto: <<< REDACTED >>>]

Sent: Monday, March 12, 2018 12:46 PM

To: Roxanne Best <RBest@azcc.gov>

Subject: Please add opinion to request for APS re-hearing

Hi,

My opinion of the recent APS rate increases, and the rate plan changes, is that they are unfair to all APS customers. I moved here from DC this summer and bought a home here and now have APS. I left DC so I could leave behind the crony capitalism that made living in DC so difficult and expensive. These rate plan changes are only good for APS and I have no choice for another utility provider. Families now have high rates up until 8 PM, but that is very unreasonable for families that have kids and parents that work regular schedules. How is any family supposed to cook, shower, clean, do laundry, and anything else appliance intensive, all after 8PM before getting a reasonable amount of sleep to go work the next day? This is an insult to me and my family and we are outraged that we have to pay more for electricity when we NEED electricity.

We are a hard working family and do our best, but now we are going to have to adjust our lifestyles even more so than before, just because APS wants to make more money. I'm an data analyst by trade, and it is easy to understand this move is guaranteed to increase APS' bottom line, because people are using more electricity from the hours of 3PM-10PM every day, and I've seen studies indicating this. Instead of APS working to move more to renewable energy, they are going to punish their customers to fill their greedy coffers.

We will be joining a grassroots organization to elect new officials in the city that have the backbone to do whats right, instead of this gross crony capitalism currently on grand display.

Regards,

Chris

	Investigation			
Date:	Analyst:	Submitted By:	Type:	

E-01345A-18-0002

**Arizona Corporation Commission
Utilities Complaint Form**

3/12/2018

Roxanne Best

Email

Investigation

Comments noted for record and docketed. Closed.

E-01345A-18-0002

Arizona Corporation Commission Utilities Complaint Form

Investigator: Roxanne Best **Phone:** <<< REDACTED >>> **Opinion Date:** 3/12/2018
Opinion Number: 2018 - 148707 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor **Closed Date:** 3/12/2018 1:20 PM

First Name: Marcy Phyllis **Last Name:** Goldsmith **Account Name:** Marcy Phyllis Goldsmith
Address: <<< REDACTED >>>
City: Phoenix **State:** AZ **Zip Code:** 85054
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 **Docket Position:** For

The APS electric bill has increased exponentially, and I can't afford the payments. Can something be done to help those of us who can't afford the large increase? Thank you, Marcy

Customer requested for opinion to be submitted to formal complaint for re-hearing.

Investigation			
Date:	Analyst:	Submitted By:	Type:
3/12/2018	Roxanne Best	Email	Investigation
Ref 148684 - Comments noted for record and docketed. Closed.			
