

E-01345A-18-0002

ORIGINAL



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Arizona Corporation Commis:
Utilities Complaint Form

Investigator: Michael Buck Phone: <<< REDACTED >>> Opinion Date: 3/12/2018
Opinion Number: 2018 - 148671 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor Closed Date: 3/12/2018 12:58 PM

First Name: David Last Name: Hoffman Account Name: David Hoffman
Address: <<< REDACTED >>>
City: Scottsdale State: AZ Zip Code: 85254
Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric
For Assignment Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-18-0002

Docket Position: For

Just got my first bill from APS after I had to switch plans. I used significantly less on peak and off peak than I did during the same month in 2017 and my bill went up 15%. So had I used the same amount I would have gotten about a 30% increase. Outrageous. I am hoping the commission realized they made a mistake and immediately takes action to reverse this so hard working people don't get hit with an \$800 increase for the year. If not, I am starting to get to work on voting you all out.

Date: 3/12/2018 Analyst: Michael Buck Investigation Submitted By: Telephone Type: Investigation

Entered into the record and docketed. Closed.

Arizona Corporation Commission

DOCKETED

MAR 13 2018

DOCKETED BY

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2018 MAR 13 A 8:00