

**ORIGINAL**  
**Arizona Corporation Commis**  
**Utilities Complaint Form**



0000185946

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 2/16/2018

**Opinion Number:** 2018 - 148307      **Priority:** Respond within 5 business days

**Opinion Codes:** Rate Case Items - In Favor      **Closed Date:** 2/16/2018 3:50 PM

**First Name:** Robert      **Last Name:** Meyers      **Account Name:** Robert Meyers

**Address:** <<< REDACTED >>>

**City:** Scottsdale      **State:** AZ      **Zip Code:** 85262

**Home:** <<< REDACTED >>>

**Company:** Arizona Public Service Company      **Division:** Electric

**Nature Of Opinion**

**Docket Number:** E-01345A-18-0002      **Docket Position:** For

Mr. Meyers states that Arizona needs to have more competition when it comes to electric companies. It states on the APS bill that there are alternative companies, but that is not true for where his area. The rate increase is bad. He called in to APS to change his rate plan and was told he would be saving \$96 a year. However, he is paying more compared to last year and he does not see where or how he will be saving anything.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
2/16/2018	Roxanne Best	Telephone	Investigation

Comments noted for record and docketed. Closed.

Arizona Corporation Commission

**DOCKETED**

**FEB 20 2018**

**DOCKETED BY**

*[Signature]*

**RECEIVED**  
**AZ CORP COMMISSION**  
**DOCKET CONTROL**  
**2018 FEB 20 A 9 31**