

ORIGINAL
Arizona Corporation Commis
Utilities Complaint Form



0000185924

Investigator: Mary Mee

Phone: <<< REDACTED >>>

Opinion Date: 2/15/2018

Opinion Number: 2018 - 148290

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - In Favor

Closed Date: 2/15/2018 3:56 PM

First Name: Steve

Last Name: Krome

Account Name: Steve Krome

Address: <<< REDACTED >>>

City: Yuma

State: AZ

Zip Code: 85365

Email: <<< REDACTED >>>

Home: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002

Docket Position: For

Docket Number: E-01345A-18-0002

In support of Docket Number: E-01345A-18-0002 It appears that APS did not deal in good faith with its ratepayers, the Corporation Commission or the public in general. Their rate increase was professed to be of a small percentage that would likely result in approximately \$6.00 monthly.

As an low income / medical equipment (E3 / E4) customer my APS bill has literally more than doubled as have the bills of most E3 / E4 customers. (see attachments)

The people most needing Arizona Corporation Commission protection (and help with their bills from APS) are the ones most affected by the new rate hike. And these people are the ones least able to speak out and defend themselves.

Investigation

Date:

Analyst:

Submitted By:

Type:

2/15/2018

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed.

Arizona Corporation Commission

DOCKETED

FEB 16 2018

DOCKETED BY

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