

E-01345A-18-0002



0000185753

ORIGINAL Arizona Corporation Commission
Utilities Complaint Form

Investigator: Michael Buck **Phone:** <<< REDACTED >>> **Opinion Date:** 2/5/2018
Opinion Number: 2018 - 148115 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor **Closed Date:** 2/5/2018 11:35 AM

First Name: Jim **Last Name:** Donovan **Account Name:** Jim Donovan
Address: <<< REDACTED >>>
City: Surprise **State:** AZ **Zip Code:** 85387
Home: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric
For Assignment **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: E-01345A-18-0002 **Docket Position:** For

Our average billing will go up a minimum of \$64.50 per month with Arizona Public Service's (APS) new rates. That's a total of \$700.74 per year, an increase of 35%. Arizona Public Service told us the average customer is suppose to receive a \$4 a month increase. Commissioners, how can you allow this to happen. We cannot effort this. We are on a fix income and we will be forced to sell our home which I built myself. We desire a re-hearing on this rate case.

Investigation
Date: 2/5/2018 **Analyst:** Michael Buck **Submitted By:** Telephone **Type:** Investigation
Entered into the record and docketed. Closed.

Arizona Corporation Commission

DOCKETED

FEB 6 2018

DOCKETED BY

RECEIVED
AZ CORP COMMISSION
DOCKET CONTROL
2018 FEB -6 P 3:46