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ORIGINAL

Arizona Corporation Commis:
Utilities Complaint Form

Investigator: Roxanne Best Phone: <<< REDACTED >>> Opinion Date: 1/30/2018
Opinion Number: 2018 - 148031 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor Closed Date: 1/30/2018 3:37 PM

First Name: Anita Last Name: Lewis Account Name: Anita Lewis
Address: <<< REDACTED >>>
City: Globe State: AZ Zip Code: 85501
Home: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 Docket Position: For

Ms. Lewis states that she is tired of having to sell her furniture to pay APS. She is no longer getting the same low income discount, she is 73 and handicapped and now charges are being added. She uses 40 watt lightbulbs and on her social security income, between food, insurance, and utilities there is not enough to pay all of it. APS does not need a raise, they don't even have a human answer the phone with all the money they have!

Investigation
Date: 1/30/2018 Analyst: Roxanne Best Submitted By: Telephone Type: Investigation

Comments noted for record and docketed. Closed.

Arizona Corporation Commission

DOCKETED

FEB 2 2018

DOCKETED BY [Signature]

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DOCKET CONTROL
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