

E-01345A-18-0002



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ORIGINAL

Arizona Corporation Commission  
Utilities Complaint Form

Investigator: Michael Buck Phone: <<< REDACTED >>> Opinion Date: 2/1/2018  
Opinion Number: 2018 - 148075 Priority: Respond within 5 business days  
Opinion Codes: Rate Case Items - In Favor Closed Date: 2/1/2018 5:12 PM

First Name: Mark Last Name: Beach Account Name: Mark Beach  
Address: <<< REDACTED >>>  
City: Phoenix State: AZ Zip Code: 85032  
Home: <<< REDACTED >>> Cell: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 Docket Position: For

February 1, 2018

Arizona Corporation Commission  
1200 W. Washington Street  
Phoenix, Az 85007-2996

Arizona Corporation Commission

DOCKETED

FEB 2 2018

DOCKETED BY

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2018 FEB - 2 A 10: 37

In Re: Docket 18-0002

To Whom it may concern;

My name is Mark Beach. My service address is <<< REDACTED >>> .

I would like to add my voice in support of a re-hearing regarding the APS rate hike approved last August. The reasons I feel the matter should be revisited are twofold. First, I believe the rate increase was mischaracterized and inaccurately calculated. I believe that APS stated at the time the increase would amount to \$6 per month for the average consumer. In fact, I believe the increase amounts to much more. The \$6 number would come close to about 5% whereas in practice, bills are reported to be 10-20% higher on average.

The second reason I oppose this increase is that APS is changing all their plans, which obfuscates the true effect of the increase. In addition, changing all the plans has its own effect of increasing bills. I believe that APS is intentionally taking advantage of its monopoly. Now, I believe every business has a right to make profit. I just think that when it holds exclusivity in a market and consumers have no choice to take advantage

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of any competitive bids, the rules should change.

APS has chosen to do business in this market and therefor has a responsibility not only to its shareholders, but also to its customers. This rate hike is a blatant attempt to take advantage of its position in the marketplace and I believe the commissioners have abrogated their responsibility to its constituency to protect them from these predatory practices.

I am conducting further research into the matter and will provide additional data in support of my position however, I wanted to get this letter into your hands and on the record. Thanks for your thoughtful consideration.

Kind regards

Mark Beach

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<b>Investigation</b>			
<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
2/1/2018	Michael Buck	Telephone	Investigation
Entered into the record and docketed. Closed.			

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