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**Arizona Corporation Commi:
Utilities Complaint Form**

Investigator: Mary Mee **Phone:** <<< REDACTED >>> **Opinion Date:** 1/26/2018
Opinion Number: 2018 - 147968 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - In Favor **Closed Date:** 1/26/2018 2:02 PM

First Name: Wes **Last Name:** Patterson **Account Name:** Wes Patterson
Address: <<< REDACTED >>>
City: PHOENIX **State:** AZ **Zip Code:** 85083
Cell: <<< REDACTED >>> **Email:** <<< REDACTED >>>

Company: Arizona Public Service Company **Division:** Electric

Nature Of Opinion

Docket Number: E-01345A-18-0002 **Docket Position:** For
my electric bill has increased 40% over the last year and this is RIDICULOUS. I have worked very hard and paid money to keep my energy costs down. I have installed a variable speed pool pump, all LED lighting, programmable thermostats, and sun screens in the last 2 years. Initially I was able to lower my bill from just over \$300 a month down to about \$250. Then all of the sudden my bill jumps to \$305, and then \$350....and that does not even include the new rate structure. This is unacceptable! APS cannot justify this increase...I feel like I have NO protection from the Corp. Commission and I vote EVERY single election. I will vote consumer oriented people in for the next election...this rate hike is insane. The members of the Corporation Commission will be held accountable for this. I will not vote for a single one of you that have supported this increase in the next election.

Investigation			
Date:	Analyst:	Submitted By:	Type:
1/26/2018	Mary Mee	Telephone	Investigation
Comments noted for the record and docketed. CLOSED			

Arizona Corporation Commission

DOCKETED

JAN 29 2018

DOCKETED BY
[Signature]

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AZ CORP COMMISSION
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