

ORIGINAL

E-01345A-16-0123

E-01345A-16-0036

Arizona Corporation Commission  
Utilities Complaint Form



0000182336

**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 8/16/2017  
**Opinion Number:** 2017 - 144484      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 8/24/2017 11:15 AM

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**First Name:** Timothy & Elizabeth      **Last Name:** Fitch      **Account Name:** Timothy & Elizabeth Fitch  
**Address:** <<< REDACTED >>>  
**City:** Mayer      **State:** AZ      **Zip Code:** 86333

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**Company:** Arizona Public Service Company      **Division:** Electric

Nature Of Opinion

**Docket Number:** E-01345A-16-0123      **Docket Position:** Against

August 11, 2017

Timothy & Elizabeth Fitch <<< REDACTED >>>

<<< REDACTED >>>

Arizona Corporation Commission 1200 W Washington  
Phoenix, AZ 85007 Re: APS Cost Increase

RE: APS Cost Increase

Arizona Corporation Commission

DOCKETED

AUG 24 2017

DOCKETED BY

RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2017 AUG 24 P 3:28

I am writing to express my concerns over the rising costs of service from Arizona Public Service. From my July bill to my August bill, my costs increased by \$18.89 while my kWh decreased by 48kWh, using only 738 kWh total electricity from APS. The cost of the generation of electricity more than doubled while the kWh decreased. A delivery service charge was added that is more than double the cost of electricity. State sales taxes increased 72%! I have included the cost comparisons below and am attaching copies of my billing.

APS Increase August 7, 2017

July	August	Incr/Decr	
Total Electricity from APS in kWh	786	738	-48
Your average daily Cost	0.85	1.46	0.61

E-01345A-16-0123  
E-01345A-16-0036

**Arizona Corporation Commission  
Utilities Complaint Form**

Timothy & Elizabeth Fitch

July 7, 2017

Elizabeth Fitch

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Investigation			
Date:	Analyst:	Submitted By:	Type:
8/16/2017	Roxanne Best	Telephone	Investigation
Comments noted for record and docketed. Closed.			

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