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OPEN MEETING AGENDA ITEM

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Lynn Jahnke

**From:** John Vescova <jvescova@cox.net>  
**Sent:** Sunday, August 13, 2017 7:41 PM  
**To:** RBurns-Web  
**Subject:** APS Rate Hike

ORIGINAL

Good Evening Commissioner Burns,

The rate hike is coming to vote this Tuesday and quite frankly I hope that you vote no. How they can make money and still want to raise rates seems unconscionable. I struggle looking at my bill each month. The FEES.... They seem to go on and on. The privilege I have for them just to offer me a service seems unaffordable. I own my own home but a single dad makes it difficult. I think it is appalling and laughable that the last two months my meter is broke and they cannot read it AND I am still charged the meter reading fee. I thought they were digital? Now they want to shift peak periods/ higher rates on to the residential customers when most people are getting home making dinner, doing homework etc etc til 8pm I think the APS rep told me What the heck? IF anything I think they should look to find a way to save people money, tier usage plans not just on the highest usage hour in the month. It doesn't seem like there is much say or help for the users. There certainly is no other options as to where you live. We only have you the commissioners to look out for the public please do so.

Thank You

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Arizona Corporation Commission

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