

E-01345A-16-0036

ORIGINAL



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Arizona Corporation Commi

Utilities Complaint Form

E-01345A-16-0036

Investigator: Mary Mee

Phone: <<< REDACTED >>>

Opinion Date: 7/14/2017

Opinion Number: 2017 - 141751

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Other

Closed Date: 7/14/2017 8:53 AM

Other - Solar

First Name: ROBERT

Last Name: FERRO

Account Name: ROBERT FERRO

Address: <<< REDACTED >>>

City: Goodyear

State: AZ

Zip Code: 85395

Home: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0036

Docket Position: Neutral

I know a rate increase is coming and you're doing your best to keep rates as low a possible and enough to help APS stay healthy. I signed up for solar and am qualified for grandfathering and am anxious about when the increase will go into affect. The solar people told me to switch to the Standard Plan from my time of use plan. If I switch now the Standard Plan will DOUBLE my electric bills through the summer. I will have solar installed before 11/23/17. If possible please hold off approval of the new rate plan until the end of the year or the weather breaks. The lower income rate payers will appreciate any help you give. Thanks, Bob

Investigation

Date:

Analyst:

Submitted By:

Type:

7/14/2017

Mary Mee

Telephone

Investigation

Comments noted for the record and docketed. CLOSED

Arizona Corporation Commission

DOCKETED

JUL 18 2017

DOCKETED BY

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