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ORIGINAL

ARIZONA CORPORATION COMMISSION

April 11, 2017

To: Docket Control

RE: – Arizona Public Service Company - Customer Comments

Docket No. E-01345A-16-0123 and E-01345A-16-0036

Please docket the attached 2 customer comments to the above filed case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

APR 14 2017

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GB

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AZ CORP COMMISSION
DOCKET CONTROL
2017 APR 14 A 10:26**

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez Phone: <<< REDACTED >>> Opinion Date: 4/10/2017
Opinion Number: 2017 - 140033 Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed Closed Date: 4/10/2017 10:49 AM

First Name: Clairita Last Name: Guilbault Account Name: Clairita Guilbault
Address: <<< REDACTED >>>
City: Yuma State: AZ Zip Code: 85367
Cell: <<< REDACTED >>> Email: <<< REDACTED >>>

Company: Arizona Public Service Company Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0123 Docket Position: Against

A rate increase like this will force a lot of people to move out of the area. Most of us are on a limited income and cannot afford such an increase all at once. Social Security col increases of .003 cannot keep up with APS's proposal along with the other utilities that keep getting granted huge increases like the Farwest Water Company. Please reconsider the increase!

		Investigation	
Date:	Analyst:	Submitted By:	Type:
4/10/2017	Jenny Gomez	Telephone	Investigation

Noted and filed for the record in Docket Control.

Arizona Corporation Commission Utilities Complaint Form

Investigator: Jenny Gomez

Phone: <<< REDACTED >>>

Opinion Date: 4/10/2017

Opinion Number: 2017 - 140031

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 4/10/2017 10:50 AM

First Name: Andrew

Last Name: Clarkson

Account Name: Andrew Clarkson

Address: <<< REDACTED >>>

City: Yuma

State: AZ

Zip Code: 85367

Cell: <<< REDACTED >>>

Email: <<< REDACTED >>>

Company: Arizona Public Service Company

Division: Electric

Nature Of Opinion

Docket Number: E-01345A-16-0123

Docket Position: Against

As a retired person wanting my family to be able to enjoy and support the Yuma community, it will be difficult to continue to do this if a rate increase of this magnitude takes effect. I have already endured the exorbitant increase for Farr West Water and Sewer and if these increases continue I may be forced to discontinue coming to Yuma and just leave my property vacant - thus paying no utilities at all. I also find it interesting (just like what happened with Farr West) your "public hearing" is being scheduled when most of the Winter Visitors have left for the season. It is almost like you do not want to hear from the community and do not care about their concerns, you just want to do what the law says you have to do then make the same decision you would have anyway. Again, most of the Winter Visitors are up in age and may not be able to voice their comments here on the internet either because they do not have internet access, a computer, or the knowledge on how to do it or even that it is available for them. A letter to each person paying for the utility notifying them of the proposal with a way to correspond in writing would be a better way to get everyone's opinion. I know that what ever you decide we will likely be stuck. I also know that costs go up every year - but for us retired people on a fixed income the money we get does not, and if our money did increase, it would only be a very small percentage and not like the huge raise you are proposing. Thank you for considering my opinion.

Investigation

Date:

Analyst:

Submitted By:

Type:

4/10/2017

Jenny Gomez

Telephone

Investigation

Noted and filed for the record in Docket Control.