

E-01345A-16-0123  
E-01345A-16-0036

ORIGINAL

**Arizona Corporation Commis  
Utilities Complaint Form**



**Investigator:** Roxanne Best      **Phone:** <<< REDACTED >>>      **Opinion Date:** 3/27/2017  
**Opinion Number:** 2017 - 139806      **Priority:** Respond within 5 business days  
**Opinion Codes:** Rate Case Items - Opposed      **Closed Date:** 3/27/2017 8:19 AM

**First Name:** Jean      **Last Name:** GRIESENBECK      **Account Name:** Jean GRIESENBECK  
**Address:**  
**City:**      **State:**      **Zip Code:**  
**Email:** <<< REDACTED >>>

**Company:** Arizona Public Service Company      **Division:** Electric

**Nature Of Opinion**

**Docket Number:** E-01345A-16-0123      **Docket Position:** Against

In as much as the form you sent me is for a pending case; I am going to send you my feelings about the smart meters which I feel definitely effect some residents of our community adversely. When the smart meters were installed at our home I was definitely neutral---until I began having popping noises in my ear---I asked that the meter be returned to the original and the popping stopped. I thought no more of the matter until we made a trip to Durham, N C in a private home where the popping in my ear again began. I inquired if the owner had a smart meter on the home and indeed she did. Because of my experience I am against them on our home and don't feel that I should be charged \$5 to protect my health. I wonder if there are other changes for those who have long term installation of these meters. For me personally I am against a smart meter which I feel adversely effects my health.

**Date:** 3/27/2017      **Analyst:** Roxanne Best      **Submitted By:** Email      **Type:** Investigation

From: Roxanne Best  
Sent: Monday, March 20, 2017 12:33 PM  
To: 'jagsedona@msn.com' <jagsedona@msn.com>  
Subject: FW: Smart meters

Arizona Corporation Commission  
**DOCKETED**  
MAR 27 2017  
DOCKETED BY GJB  
RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
MAR 27 11 09 AM '17

Good afternoon,

We have received your request for information. In order to submit an opinion you have several options. You can reply to this email and I will submit it for you, you can go to our website at AZCC.gov and submit an opinion, (this link should take you directly to the screen you need: <https://eservice.azcc.gov/Utilities/PublicComment>) or you can call us to give your opinion over the phone and we will submit it for you that way. I hope this has helped clear up your question, if not, please feel free to call me.

Thank you,  
Roxanne Best

**Date:**      **Analyst:**      **Submitted By:**      **Type:**

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**Arizona Corporation Commission  
Utilities Complaint Form**

3/27/2017      Roxanne Best      Email      Investigation

From: Jean GRIESENBECK [mailto:jagsedona@msn.com]  
Sent: Sunday, March 19, 2017 5:07 PM  
To: Kacie Cannon <KCannon@azcc.gov>  
Subject: Smart meters

I would like to include my problems with smart meters and wonder how I can do this---can I send an e-mail to you or to whom would I send my experience before I am penalized for having a health problem.

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<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/27/2017	Roxanne Best	Telephone	Investigation

From: Roxanne Best  
Sent: Monday, March 27, 2017 8:18 AM  
To: 'Jean GRIESENBECK' <jagsedona@msn.com>  
Subject: RE: Smart meters

Good morning,

I have submitted your opinion and I will have it docketed today.

Thank you,  
Roxanne Best

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<b>Date:</b>	<b>Analyst:</b>	<b>Submitted By:</b>	<b>Type:</b>
3/27/2017	Roxanne Best	Email	Investigation

Comments noted for record and docketed. Closed.

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